HOLL'S

COMFORT DESIGN SAUNAS



Manuel d'installation

Installation handbook

Manual de instalación

Manuale di installazione

Installationsanleitung

Onyxia



Manuel d’installation et d’utilisation

FR



Installation and user manual

EN



Manual de usuario y instalación

ES



Manuale d’installazione e d’uso

IT



Installations und Gebrauchsanleitung

DE



Installatieen en gebruikershandleiding

NL

ACKNOWLEDGEMENTS

Dear customer,

We would like to thank you sincerely for the trust you have placed in us by choosing our sauna. We are delighted to welcome you to the world of well-being and refinement. Designed with care and passion, the ONYXIA range is much more than just a piece of equipment: it's a haven of peace, designed to offer you moments of escape and deep relaxation.

We hope that every moment spent in your sauna will bring you relaxation, serenity and vitality. Rest assured of our commitment to accompany you in your experience, because your satisfaction is our priority.

Thank you for being part of the HOLL'S family.

Warmest regards,

The HOLL's team

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WARNINGS

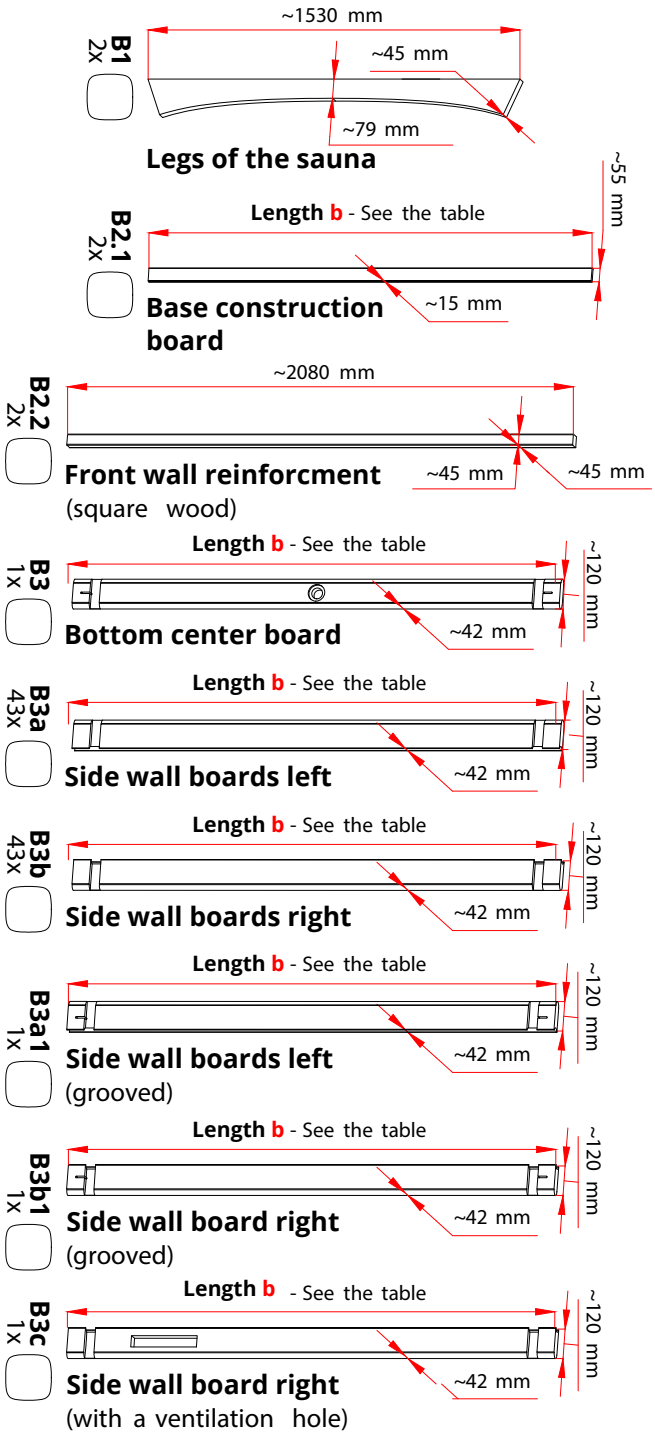
1. We recommend installing the sauna above ground level to prevent the sauna feet from coming into direct contact with the floor. Install a water-resistant material, such as bitumen strips, between the feet of the sauna and the floor if it is not already equipped with one.
2. The sauna must be installed on a level, dry concrete slab. We recommend a slab height of approximately 8cm, with reinforcement or fibre. Refer to '2.1 Preparation from the outside', page 17, for dimensions.
3. If a wood-burning stove is installed and the upper part of the chimney has not been installed when the sauna is delivered, it must be placed in the chimney pipe from the roof of the sauna.
4. When the sauna is used for the first time, it should be constantly monitored and the doors kept open, as the heater gives off a particular smell when heated for the first time. For more information, consult the sauna heater user manual.
5. The maximum temperature allowed for the sauna is 90°C. Any higher and the sauna may overheat.
6. After each use of the sauna, we recommend that you leave the heater hot, the doors open and the footrests raised for a while to allow the sauna to dry from the inside. If there is water on the floor, it must be removed with a scraper to avoid damage caused by excess humidity.
7. **When the weather is damp and the wood has expanded, the metal hoops around the sauna must be loosened to avoid breaking the clamps and blocking the doors. The hoops can be adjusted using the nut on the M12 clamp located on the side of the sauna. To reduce excessive tension on the clamp and the hoop itself, loosen the M12 nut (key no. 19) until the hoop can be moved left and right. Then retighten the nut until the hoop is under slight pressure and pressed firmly against the wood, so that it cannot come away from the sauna walls. When the weather is less humid and the wood has dried, the metal hoops around the sauna should be tightened from the M12 nut. Tighten the nut so that the hoop is under slight pressure. The hoop must be completely pressed against the wood so that it cannot come loose from the walls of the sauna.**
8. **If the door shifts when the hoops are tightened, or for overall adjustment of the glass door, please refer to '2.3 Adjustments from the outside', page 42.**
9. **The sauna door must not be locked from the inside.**
10. **To prevent damage caused by the weight of snow, it must be removed from the sauna roof. Remember that the roof covering must not be damaged during snow removal.**
11. If your sauna is equipped with lighting, install a 2.5 mm^2 3G outdoor power cable and plug it into the connection box provided with the sauna (L1 - brown, N - blue, GR - green-yellow). The sauna power cable must be connected to a DTC. Consult an electrician if necessary.

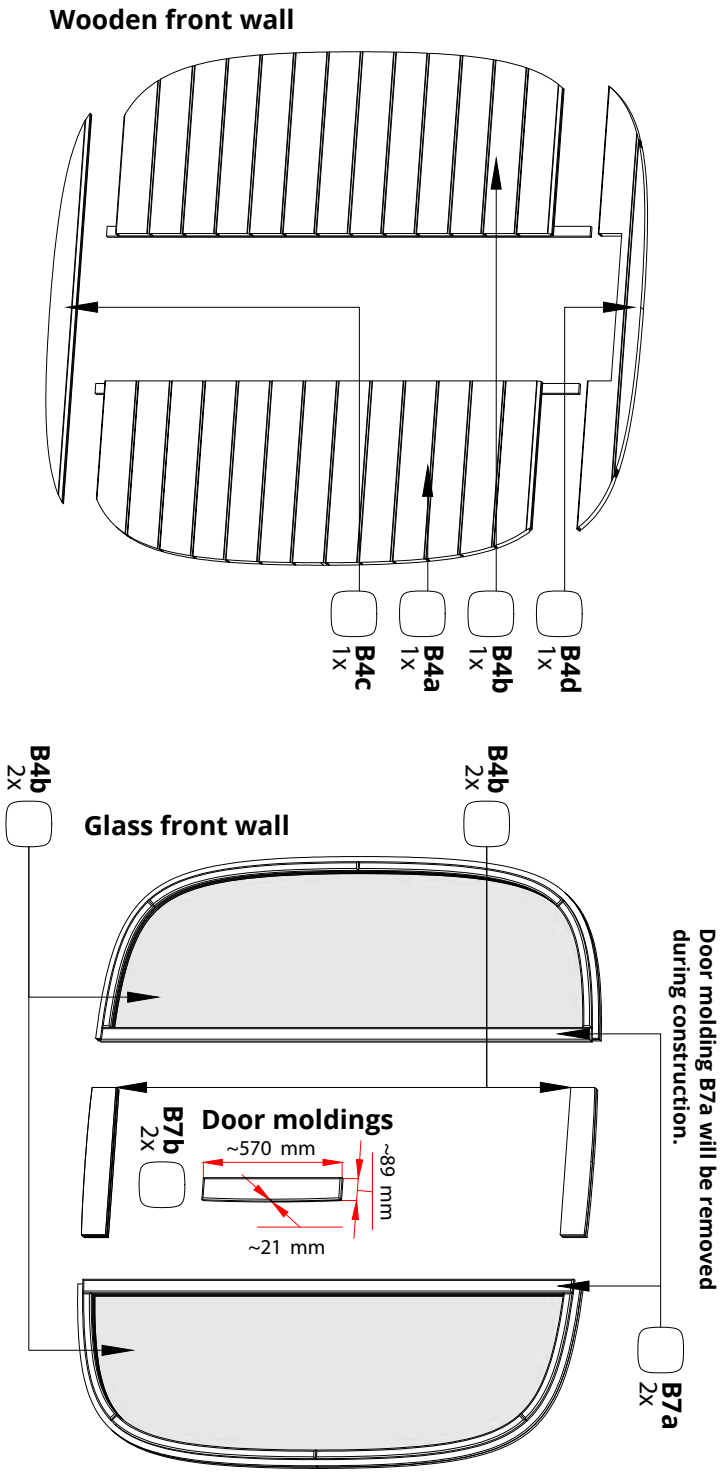
DESCRIPTION

1.1 Parts details

Exterior parts

Before you start, please check that your package contains:





Onyxia	Length a	Length b
2,0 m	~1822 mm	~2004 mm
1,6 m	~1422 mm	~1604 mm

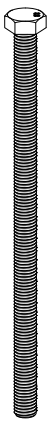
DESCRIPTION

M3 4x **Steel washer**

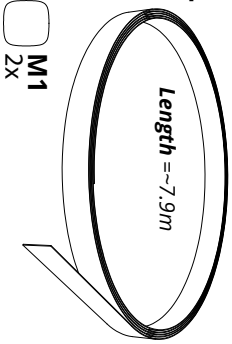
M4 2x **Steel hex nut**

M5 4x **Steel straps tension clamp**

M2 2x **Steel bolt**



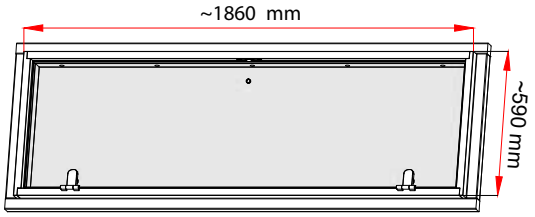
M1 2x **Steel strap**



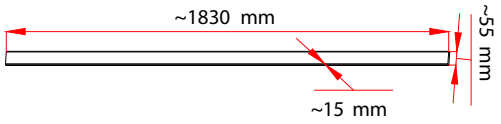
B7c 1 set **Glass door handles**



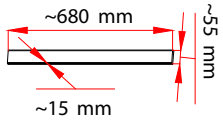
B7 1x **Glass front door**



B7a 2x

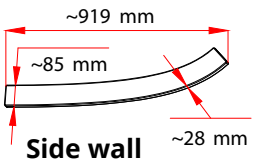


B7a 2x



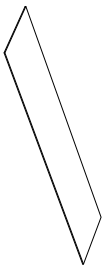
Door moldings (wooden wall)

D1 16x



Side wall end coverings

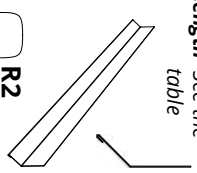
R4 See the table for pcs. **Ridge and eave bitumen sheet**



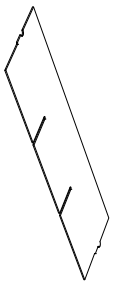
R1 2x **Rubber seal**



R2 2x **Eaves edge tin strip**



R5 See the table for pkg. **Bitumen pattern sheets**

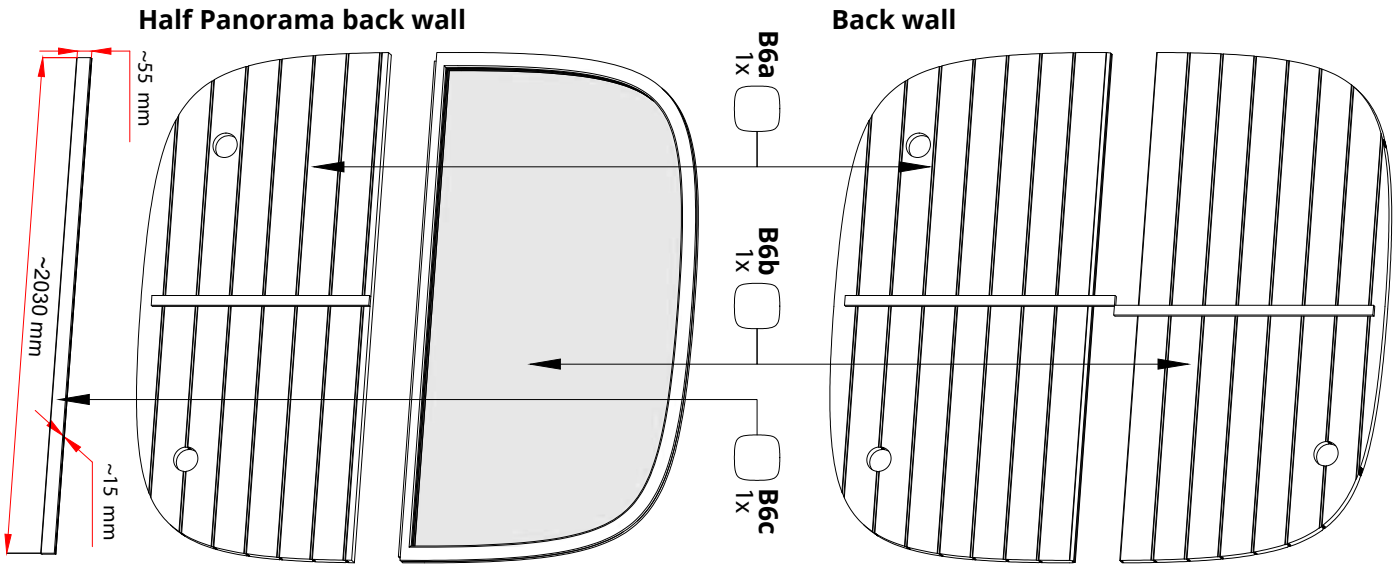


R3 1x **Roof underlay**

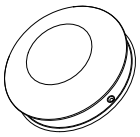


Onyxia	Length R2	Length R3	R4	R5
2,0 m	~2000 mm	~2100 mm	8	3
1,6 m	~1600 mm	~1700 mm	6	2,5

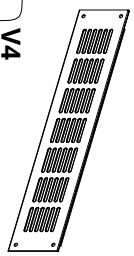
DESCRIPTION



Openable ventilation hood
V3 1x



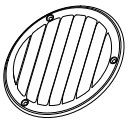
Ventilation grill cover
V4 2x



Piece of drain pipe
V1 1x



Ventilation grill cover
V2 3x black, 2x brown (standard)
2x black, 2x brown (panorama)



Varnish
(*INARIJÄRVI*)
C1 1x



Varnish
(*HELO AQUA 40*)
C2 1x



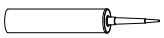
Paint (Black)
(*Teknos Aqua Primer*)
C3 1x



Paint (Black)
(Teknos Visa Base 3)
C4 1x



Bitumen silicone
C5 2x



Recommended tools :

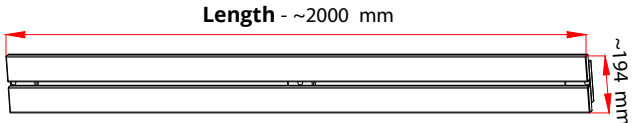
- Drill/driver
- Wood glue
- Ladder
- Brush
- Spirit level
- Screwdriver bit
- Wood drill bit
- Circular saw
- Heat gun (optional)

DESCRIPTION

Interior parts

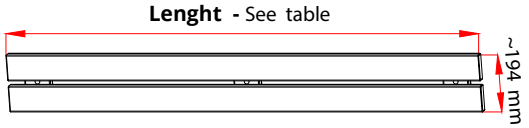
Before you start, please check that your package contains:

I1 1 x



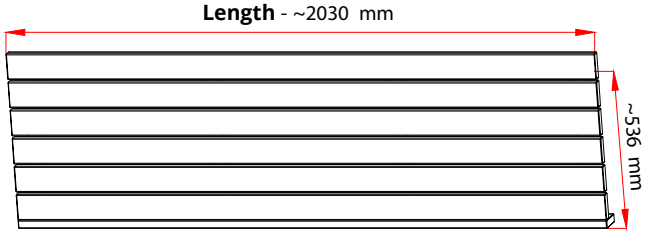
Bench backrest (Back)

I2 1 x



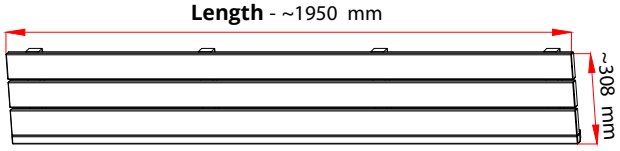
Bench backrest (Side)

I3 1 x



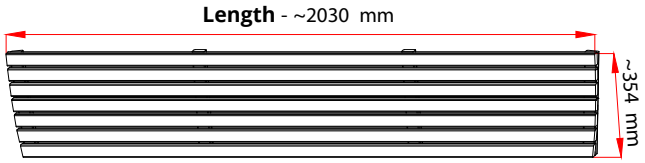
Upper bench (Back)

I4 1 x



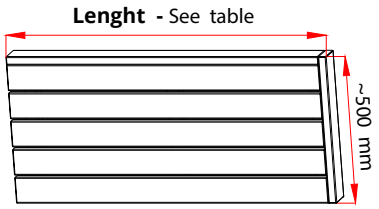
Lower bench (Back)

I5 1 x



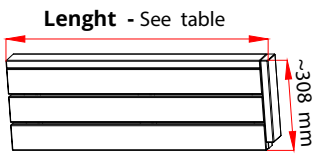
Bench skirt (Back)

I6 1 x



Upper bench (Side)

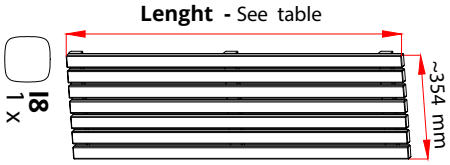
I7 1 x



Lower bench (Side)

OPTIONAL

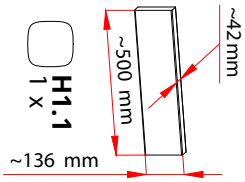
I8 1 x



Bench skirt (Side)

Thermal plate leg

H1.1 1 x



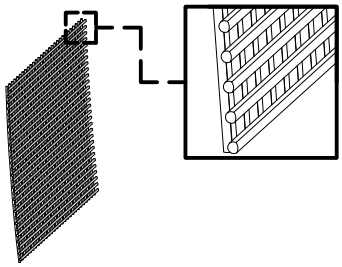
Thermal plate

H1 1 x



Floor mat

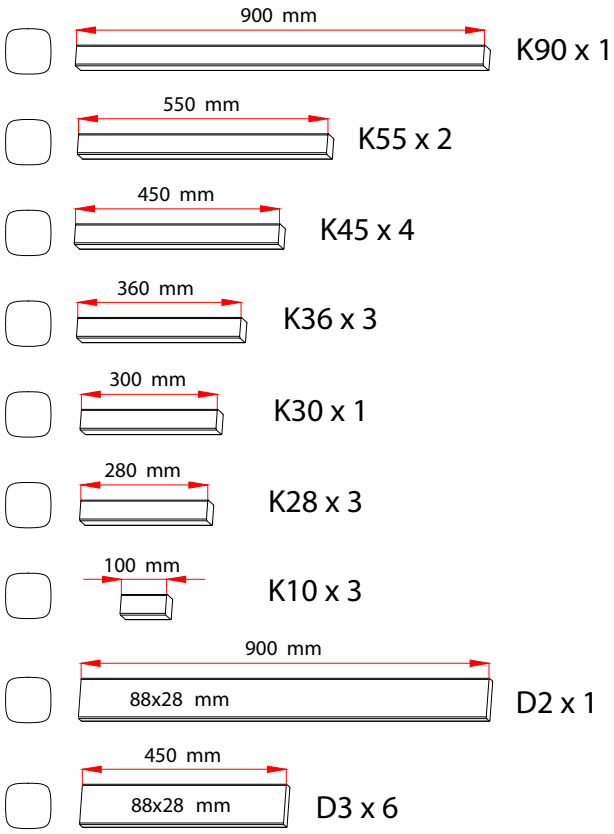
F1 1 x



Onyxia	Length I2	Length I6	Length I7	Length I8
2,0 m	~1630 mm	~1104 mm	~904 mm	~1156 mm
1,6 m	~1230 mm	~704 mm	~504 mm	~756 mm

EN

DESCRIPTION



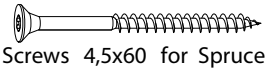
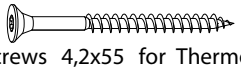
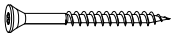
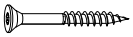
1.2 Fasteners

Fasteners for the sauna interior:

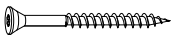
Name	Dimensions *(Scale 1:2)*	Qty.
S7	Screws 4,5x80 for Spruce Screws 4,2x75 for Thermo	40
S5	Screws 4,5x60 for Spruce Screws 4,2x55 for Thermo	50
S2	Screws 3x40	5

DESCRIPTION

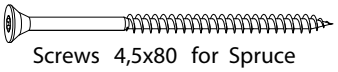
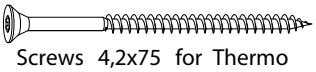
Fasteners for the main construction of the sauna:

Name	Dimensions *(Scale 1:2)*	Quantity	
S7	 Screws 4,5x80 for Spruce  Screws 4,2x75 for Thermo	50	☐
S6.1	 Screws 4,5x70 (Black coated)	50	☐
S5	 Screws 4,5x60 for Spruce  Screws 4,2x55 for Thermo	150	☐
S2	 Screws 3x40	15	☐
S1	 Screws 3x30	50	☐
R6	 Nail 2,5x20	0.5kg	☐

Fasteners for sauna door(s):

Name	Dimensions *(Scale 1:2)*	Quantity	
S6.2	 Screws 4,2x75	20	☐
S3.2	 Screws 4,5x50 (Nano black coating)	20	☐
P	 Hole plug	20	☐

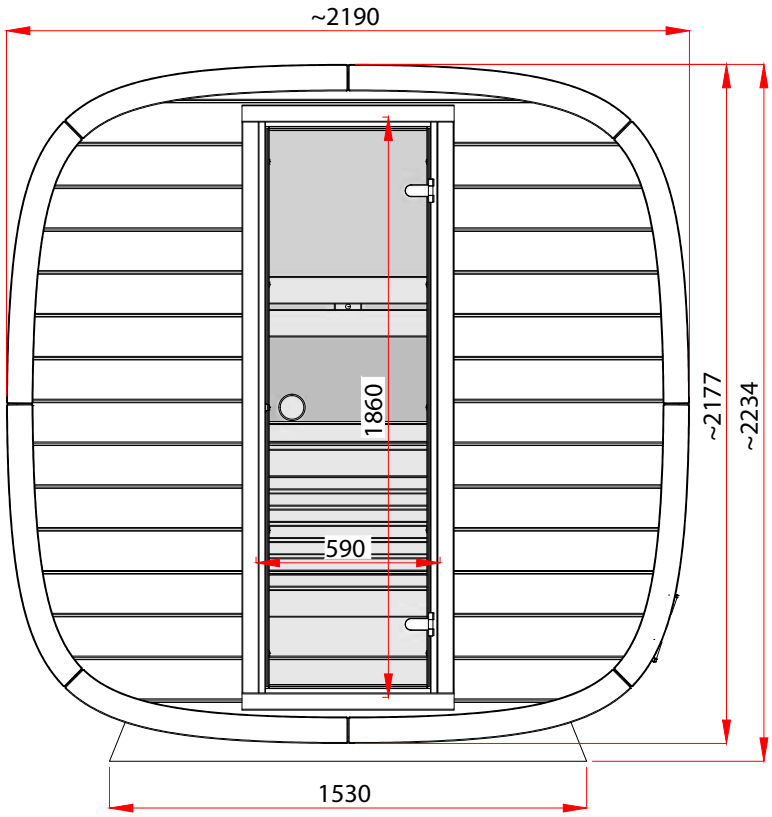
(OPTIONAL) Fasteners for sauna window(s):

Name	Dimensions *(Scale 1:2)*	Quantity	
S7	 Screws 4,5x80 for Spruce  Screws 4,2x75 for Thermo	20	☐
S6.2	 Screws 4,2x75	28	☐
S3.2	 Screws 4,5x50 (Nano black coating)	50	☐
S2	 Screws 3x40	10	☐

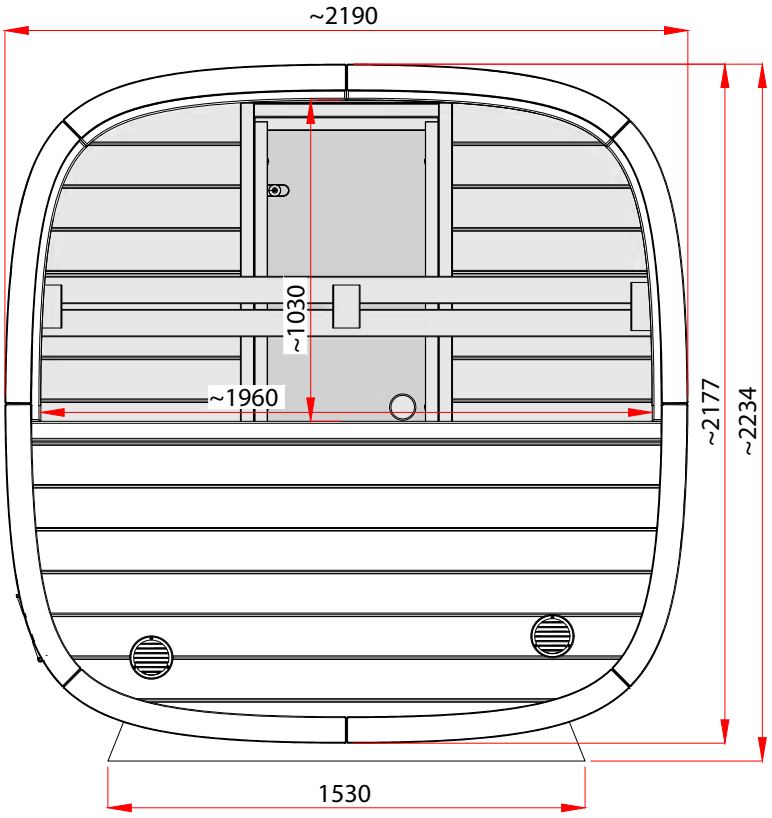
EN

DESCRIPTION

1.3 External dimensions

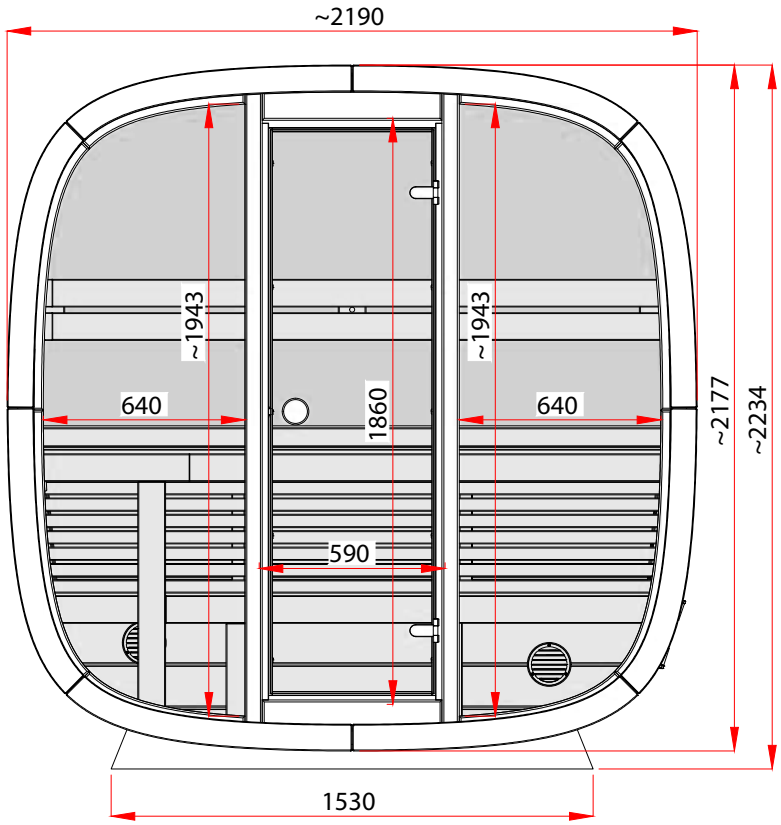


Front view (wooden wall)

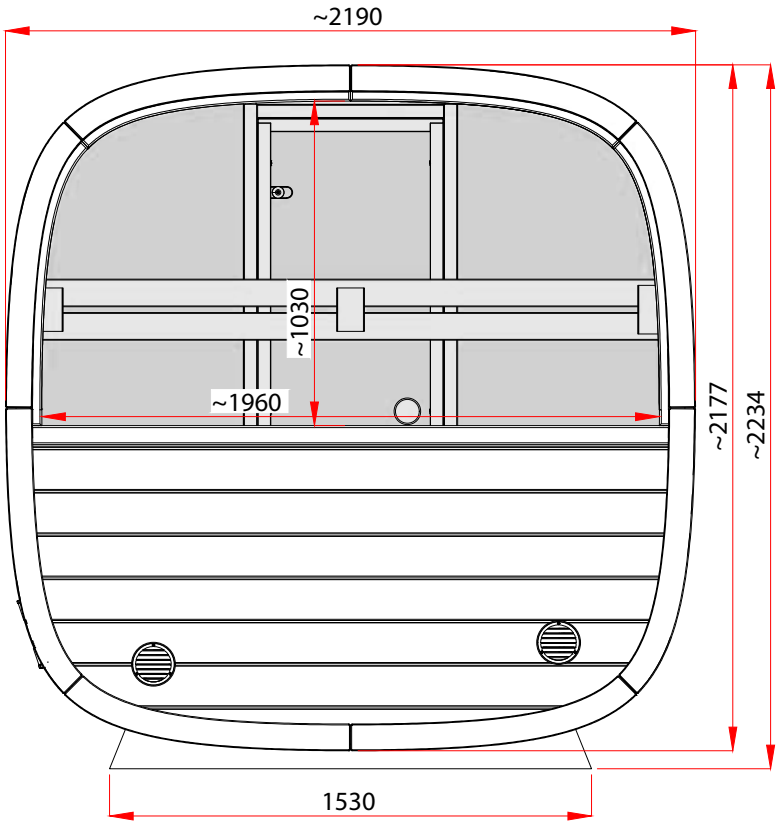


Rear view
(optional glass half-moon)

DESCRIPTION



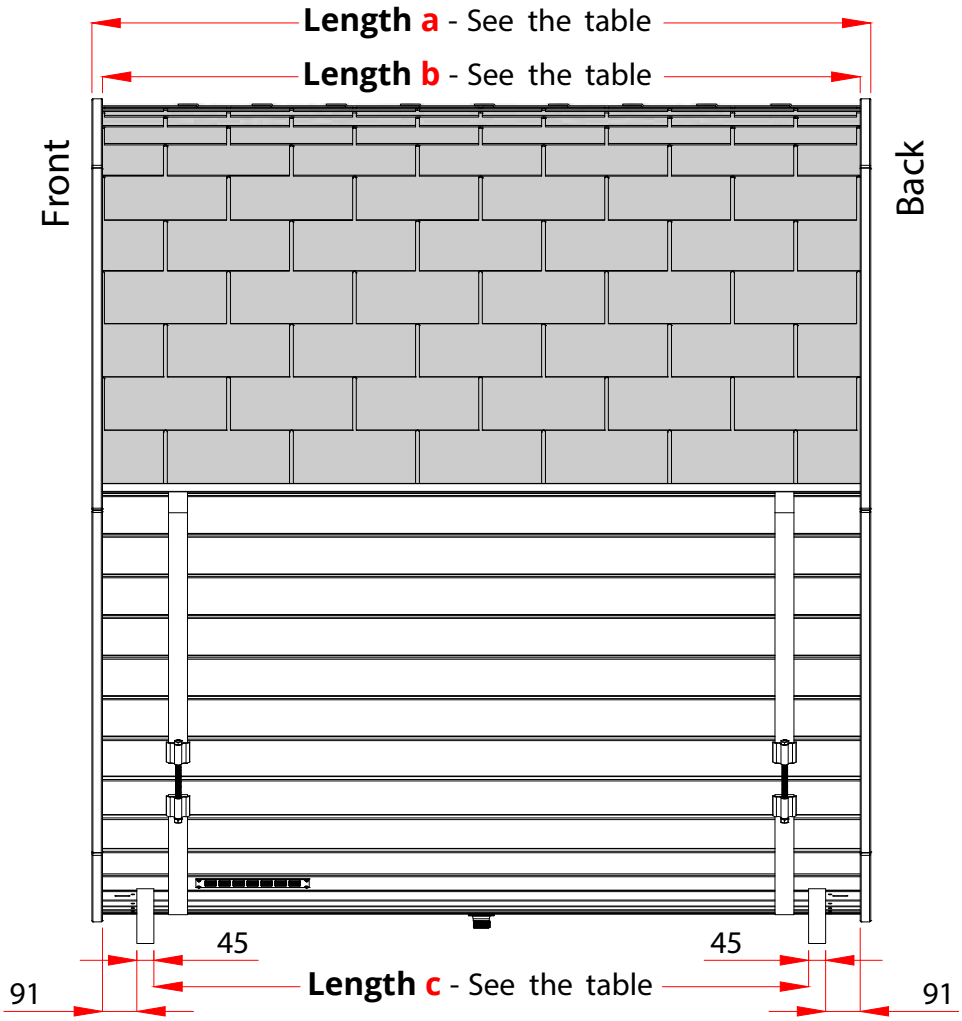
Front view (glass wall)



Rear view
(optional glass half-moon)

EN

DESCRIPTION

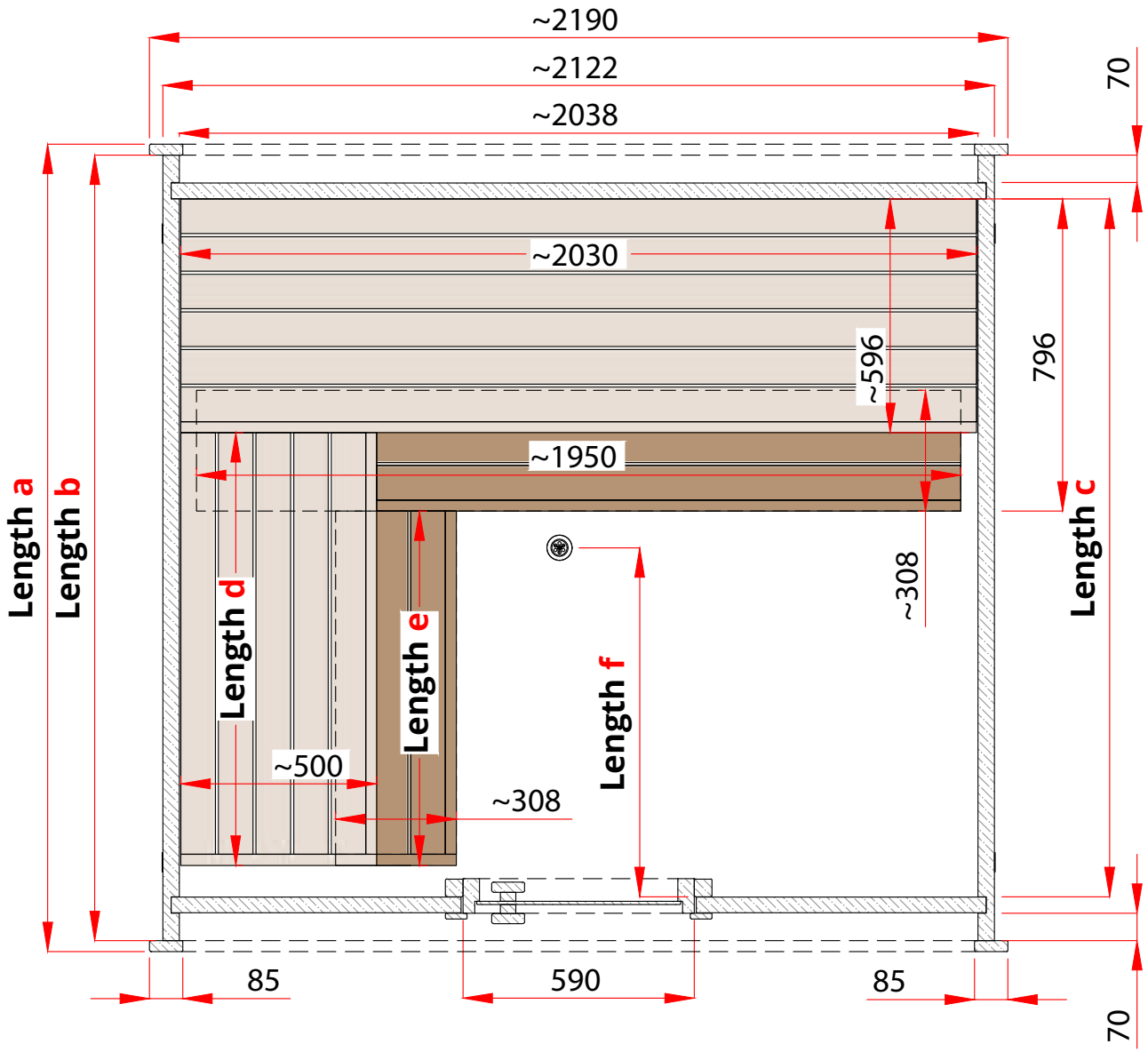


Side view

Onyxia	Length a	Length b	Length c
2,0 m	~2060 mm	~2004 mm	~1732 mm
1,6 m	~1660 mm	~1604 mm	~1332 mm

DESCRIPTION

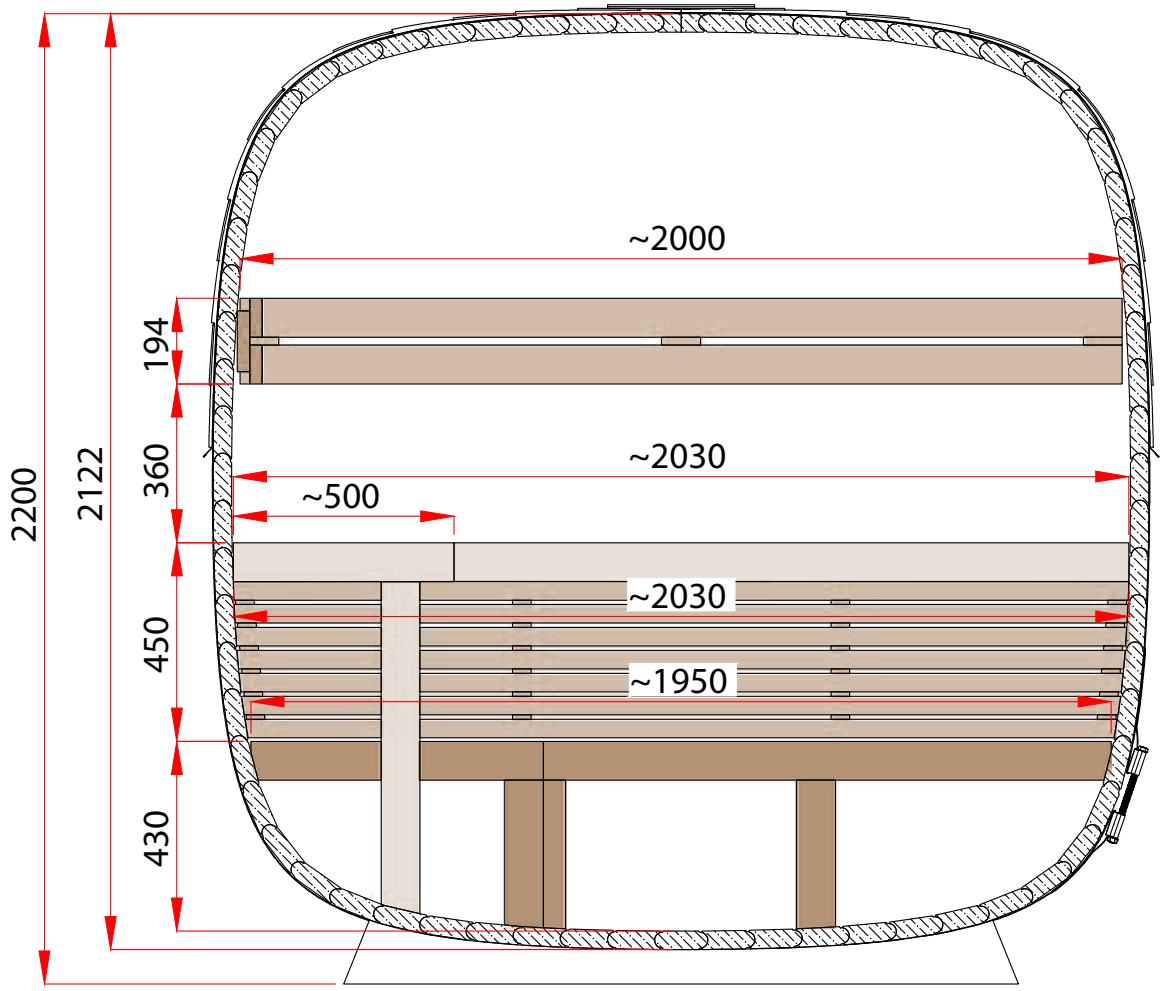
1.4 Inside dimensions



Onyxia	Length a	Length b	Length c	Length d	Length e	Length f
2,0 m	~2060 mm	~2004 mm	~1780 mm	~1104 mm	~904 mm	~890 mm
1,6 m	~1660 mm	~1604 mm	~1380 mm	~704 mm	~504 mm	~690 mm

EN

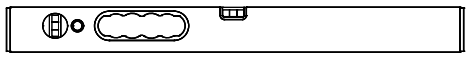
DESCRIPTION

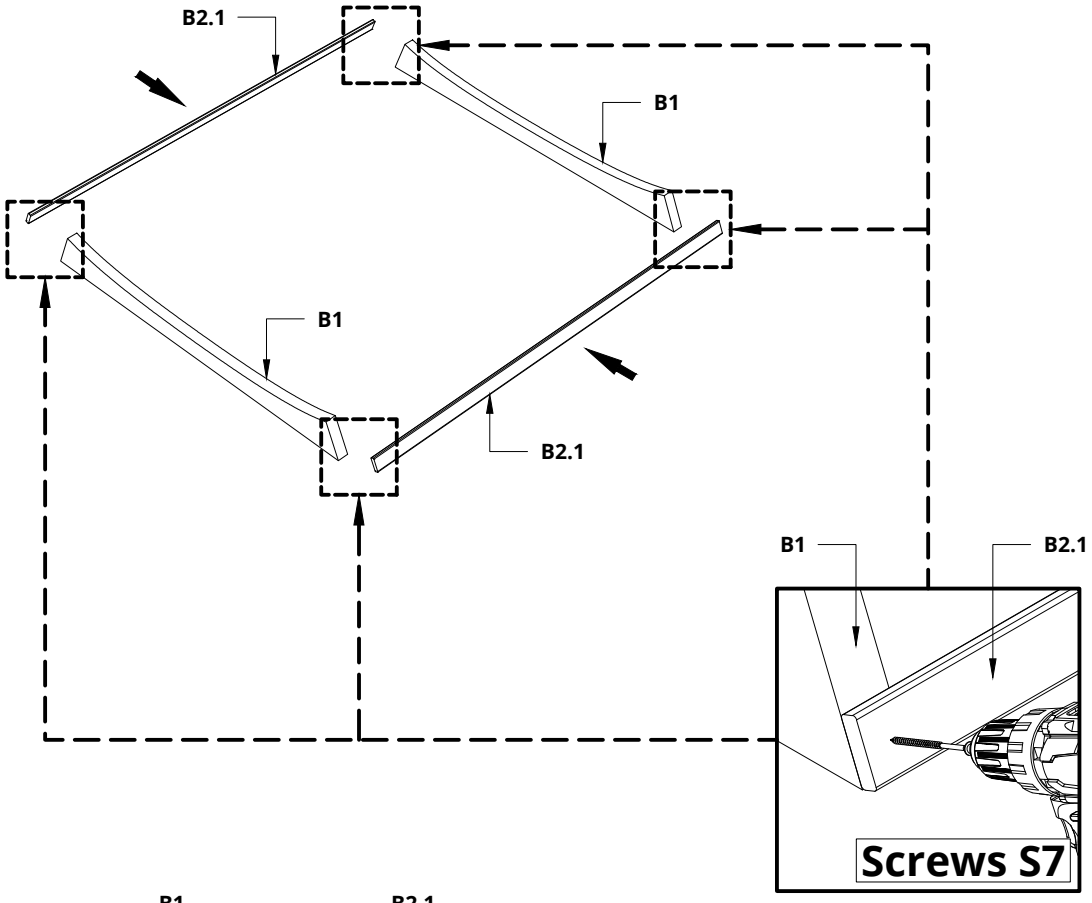


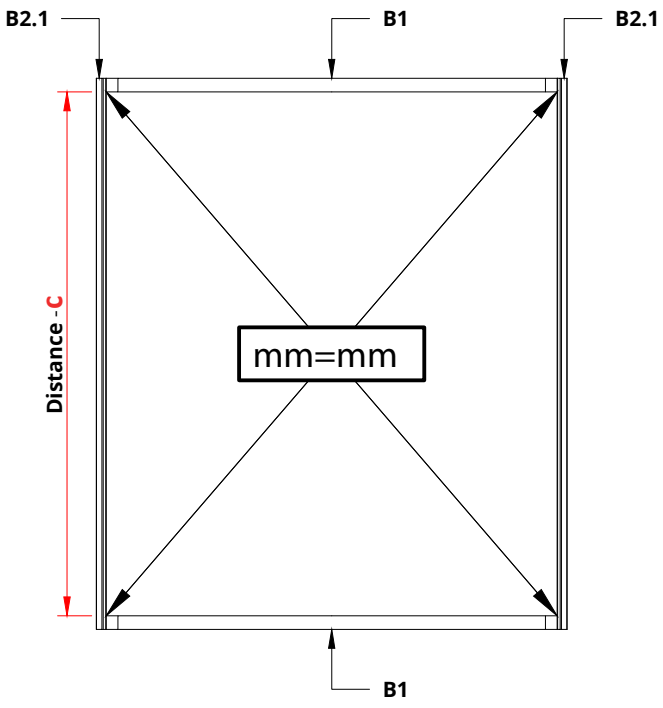
INSTALLATION

2.1 Preparation from the outside

The base of the sauna should be flat. Use a level to control the surface that will collect the sauna.







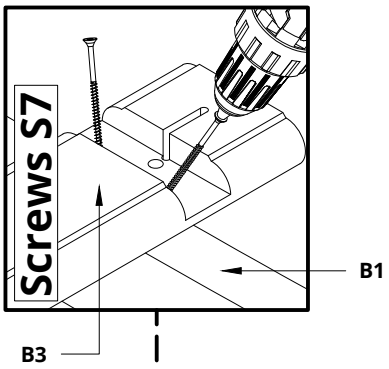
Black Cube	Distance - c
2,0 m	~1732 mm
1,6 m	~1332 mm

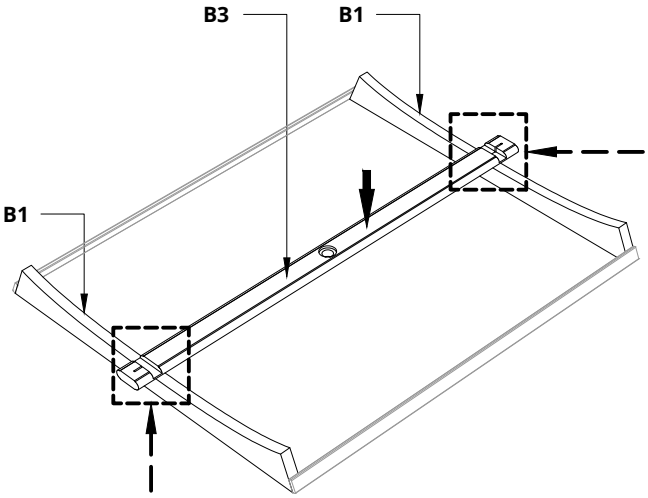
Precaunization slab	
2.0 m	1730 x 1932 mm
1.6 m	1730 x 1532 mm

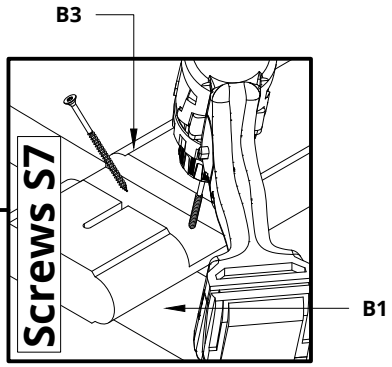
EN

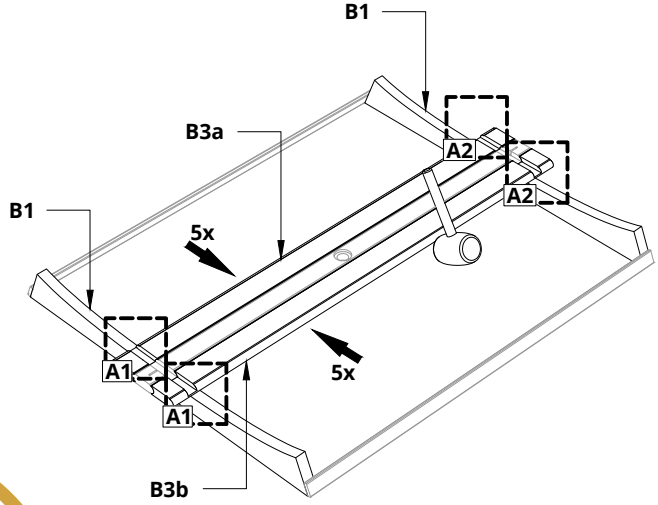
INSTALLATION

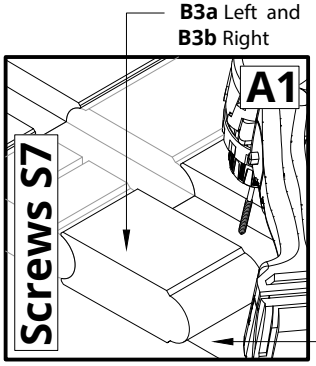
Please grind the screw heads.
The first 3 slats must be screwed according to the following drawings.

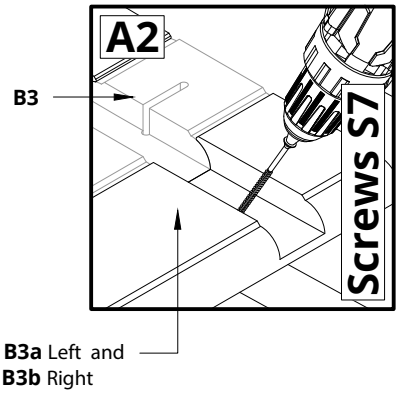






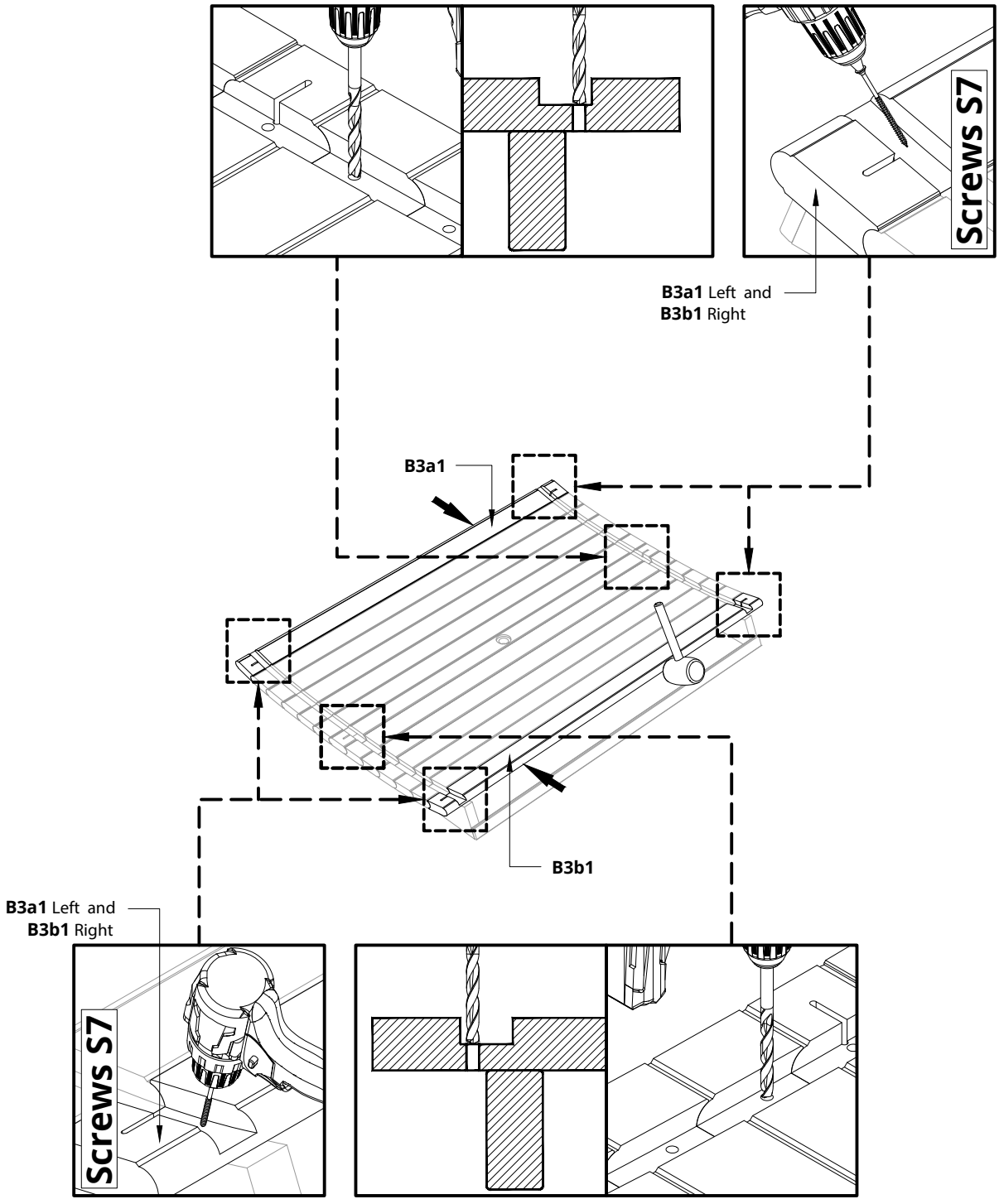






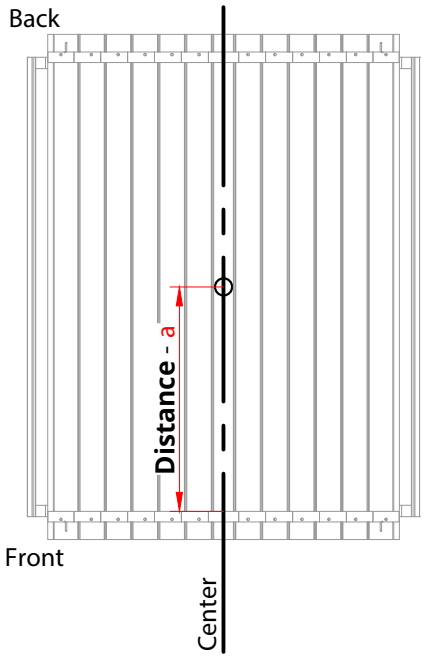
INSTALLATION

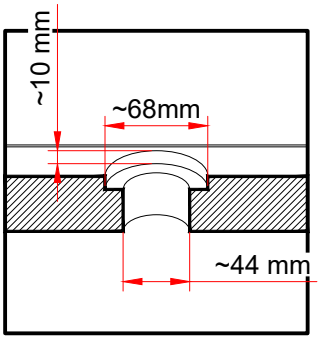
Please grind the screw heads.
Use a rubber mallet to hit the boards together.
Drill a 10 mm hole in each board groove for drainage.
Lock the entire floor by screwing the last two slats as shown in the diagram below.



INSTALLATION

Cut a hole for the drain pipe (only necessary if there is no hole).
Clean the groove and floor surfaces of wood waste and other dirt.





Black Cube	Distance - a
2,0 m	~890 mm
1,6 m	~690 mm

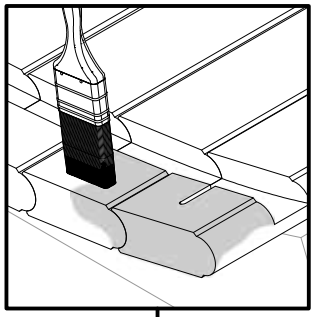
With the Onyxia Cube, you've chosen a painted ThermoWood sauna. This means that the sauna is well protected (2 coats of varnish and one coat of paint for the black parts). However, the edges still need to be painted ('Preparing the side wall panels', page 25), while the other pre-assembly treatment steps are optional. However, to ensure perfect longevity, you can follow these guidelines

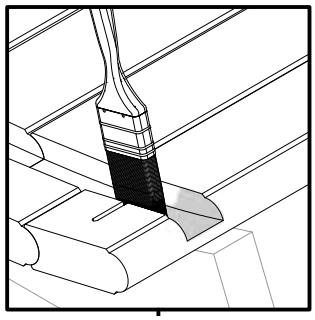
Cover the grooves and surfaces of the floor (middle) with varnish according to the instructions.
Paint the front and back of the boards.

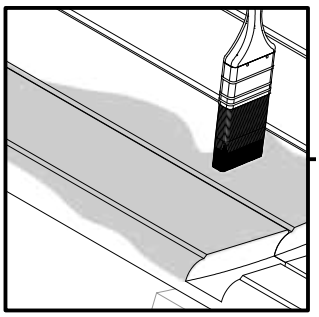
Ends:
- First coat of paint C3 - Teknos black (Aqua Primer)
  Second coat of paint C4 - Teknos black (Visa Base 3)

Grooves:
- Add two coats of varnish C1 - (INARIJÄRVI)

Middle of the boards:
- Add two or three coats of varnish C2 - (HELO AQUA 40)





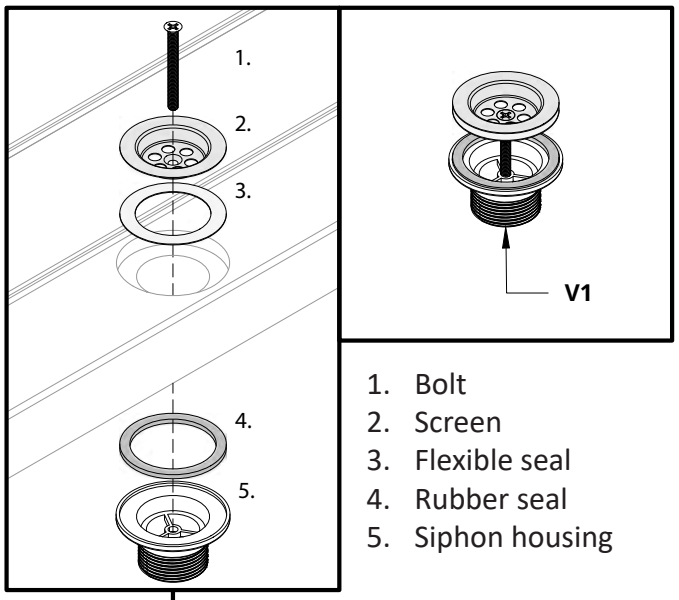


INSTALLATION

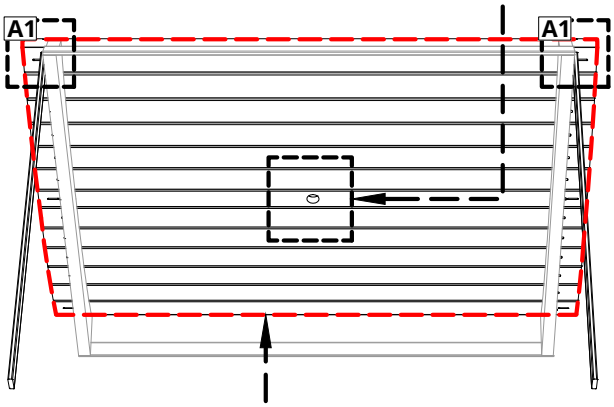
Lift the bottom of the sauna on one side and fit supports.
Clean the surface of the bottom.
Cover the surface with paint and leave to dry:

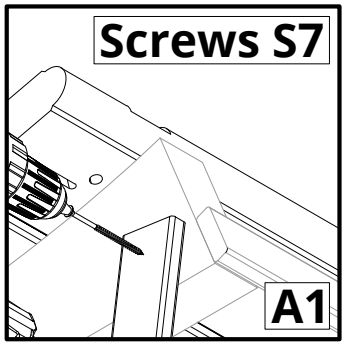
- First coat of paint C3 - Teknos black (Aqua Primer)
- Second coat of paint C4 - Teknos black (Visa Base 3)

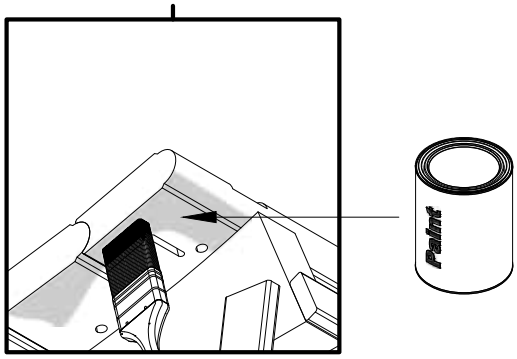
Install a piece of drainpipe V1.



1. Bolt
2. Screen
3. Flexible seal
4. Rubber seal
5. Siphon housing



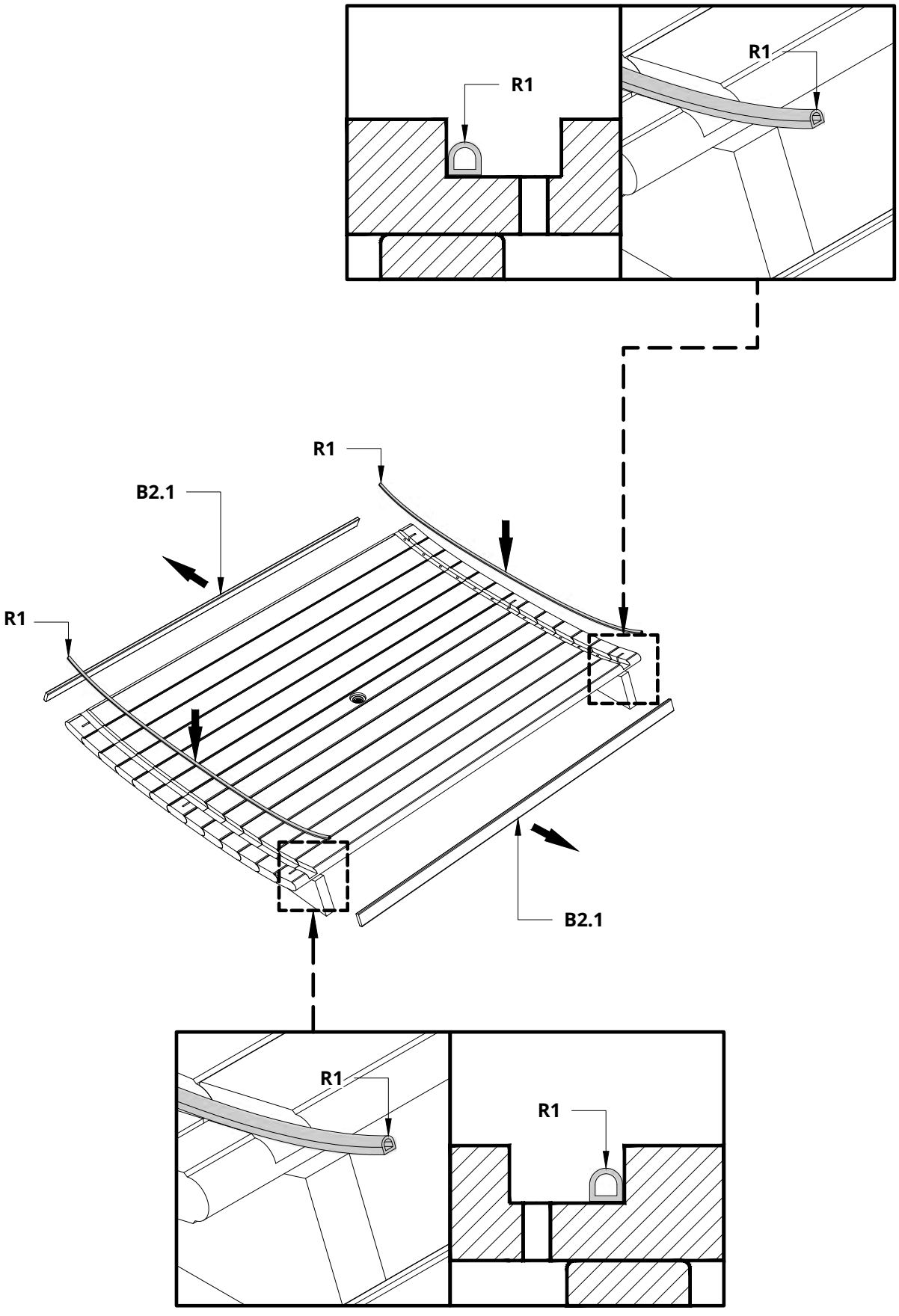




EN

INSTALLATION

Install rubber seal R1.
Remove boards B2.1.



INSTALLATION

If wooden front wall

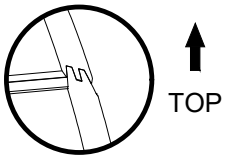
Countersink the screw heads.
Assemble and prepare the front wall.
Attach the parts using screws and templates.
Clean the edge and outer surface of the front wall of sawdust and other dirt.
Varnish the edge of the wall from bottom to top, following the instructions :

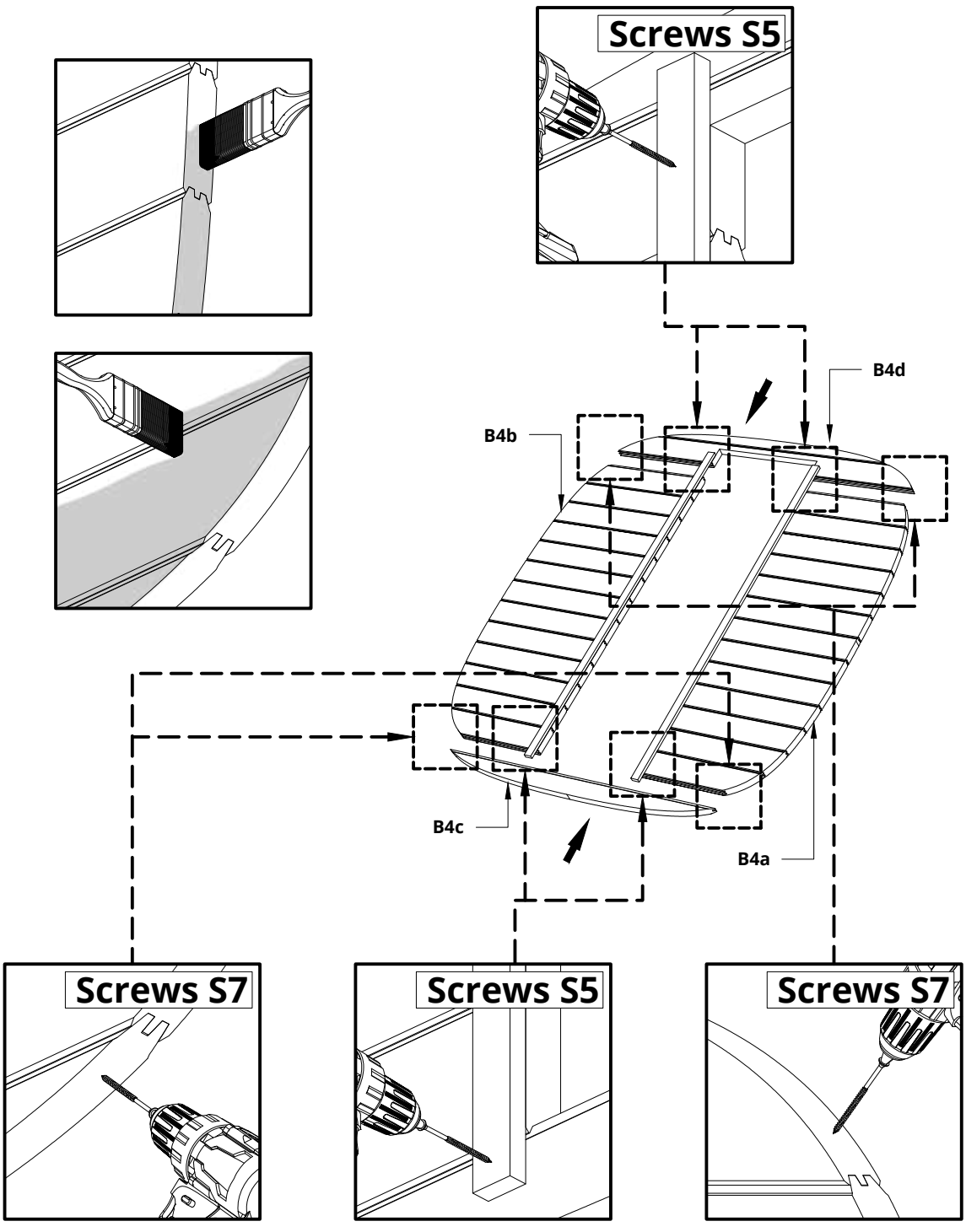
- Add two coats of C1 varnish - (INARIJÄRVI)

Cover the outer surface of the wall with paint:

- First coat of paint C3 - Teknos black (Aqua Primer)
  Second coat of paint C4 - Teknos black (Visa Base 3)

Allow the paint to dry.





EN

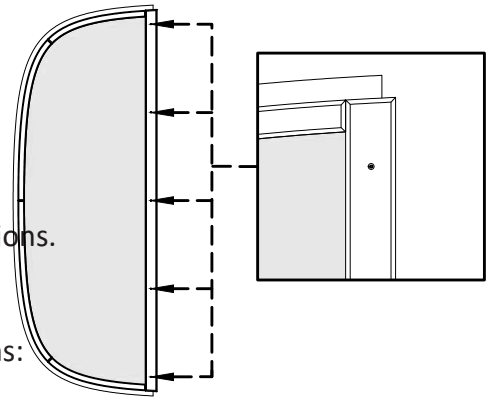
INSTALLATION

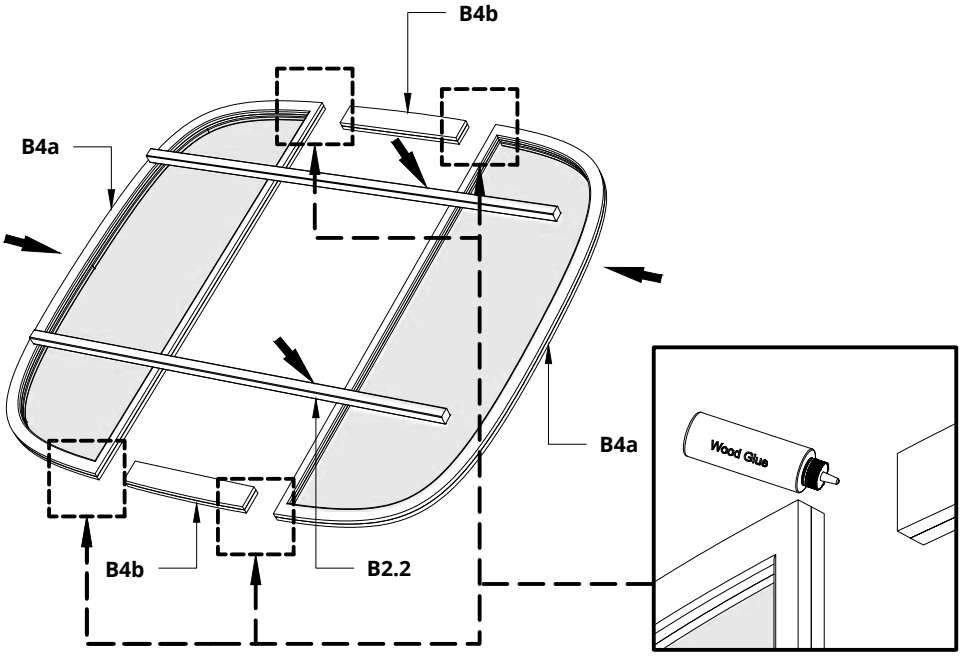
If glass front wall

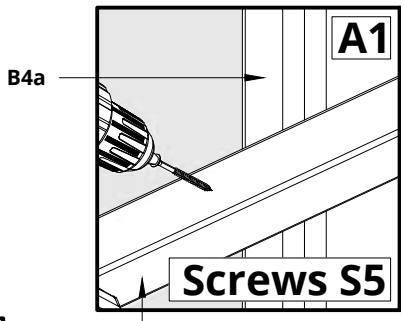
⚠ **Glass is fragile. Please handle panels with care.**

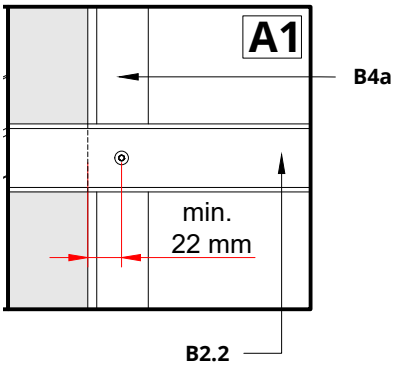
Countersink the screw heads.
Assemble and prepare the front wall.
Remove the door mouldings (B7a). (Fixed with 5 screws.)
Use glue between B4a and B4b.
Allow the glue to dry according to the glue manufacturer's recommendations.
Fix the pieces with screws and templates.
Clean the edge of the wall of sawdust and other dirt.
Varnish the edge of the wall from bottom to top, following the instructions:

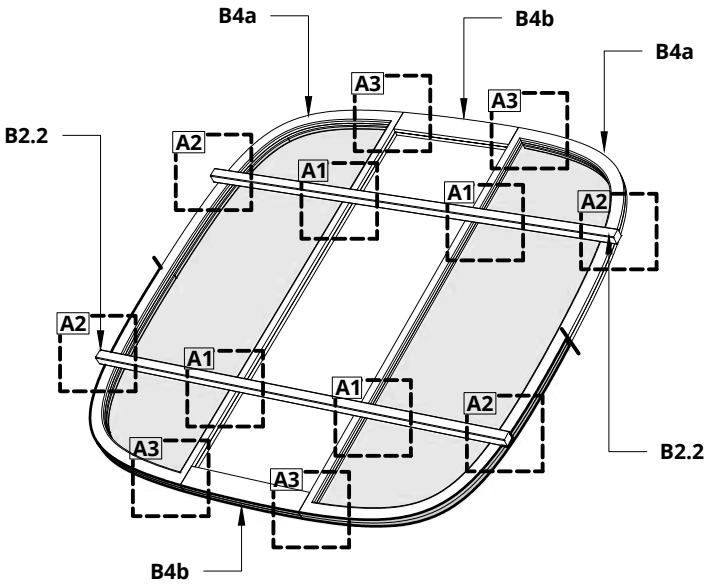
- Add two coats of C1 varnish - (INARIJÄRVI)

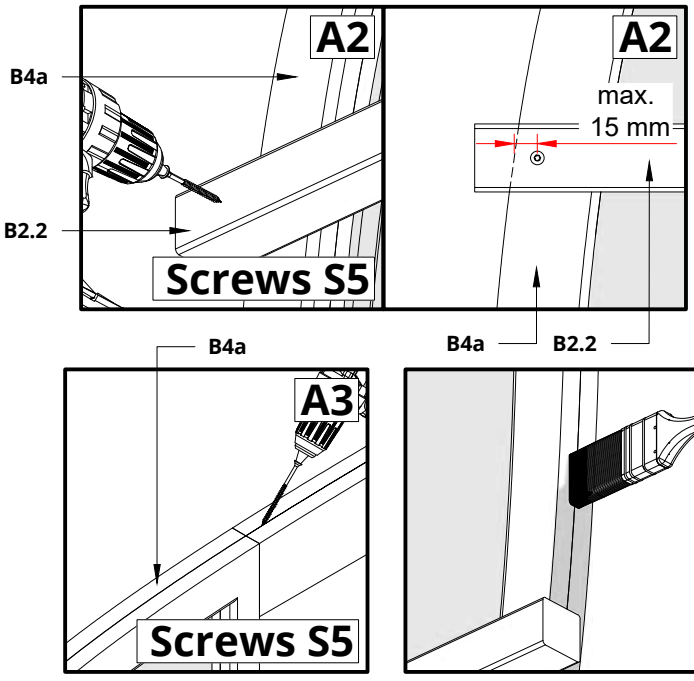












INSTALLATION

Preparing the rear wall

Clean the edge of the lower part (B6a) of the rear panel and the outer surface of sawdust and other dirt.
Varnish the edge of the lower part (B6a) of the rear wall from bottom to top, following the instructions.
Cover the lower part (B6a) and, if necessary, *the upper part (B6b) of the outer surface of the rear wall with paint. Allow the paint to dry.
*Only on the wooden rear wall

Preparing the side wall panels

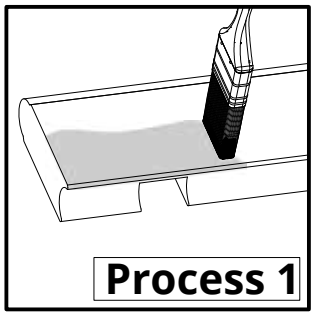
1. Clean the side panel boards (B3a, B3b and B3c) of sawdust and other dirt.
2. Paint and varnish the B3a, B3b and B3c boards according to the following procedures:

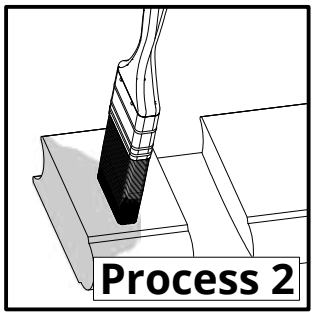
Procedure 1: Paint the groove-free side of 5 boards B3a (1L), 4 boards B3b (1R) and board B3c (1.1R)
- First coat of paint C3 - Teknos black (Aqua Primer)
- Second coat of paint C4 - Teknos black (Visa Base 3)

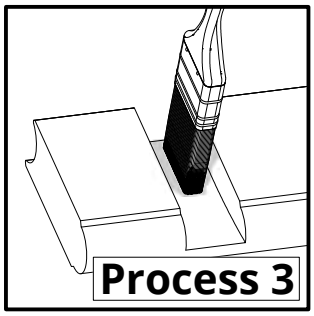
Procedure 2: Paint the end (after the groove) of all the side wall boards (B3a, B3b and B3c)
- First coat of paint C3 - Teknos black (Aqua Primer)
- Second coat of paint C4 - Teknos black (Visa Base 3)

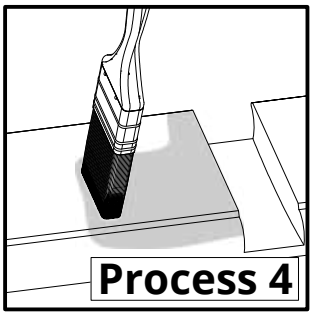
Procedure 3: Apply varnish to the grooves of boards B3a (1L and 2L), B3b (1R and 2R) and B3c (1.1R)
- Add two coats of varnish C1 - (INARIJÄRVI)

Procedure 4: Apply varnish to the middle of boards B3a (1L), B3b (1R) and B3c (1.1R)
- Add two or three coats of varnish C2 - (HELO AQUA 40)



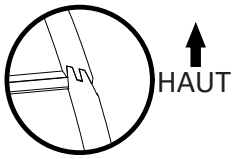






INSTALLATION

2.2 Assembly from the outside



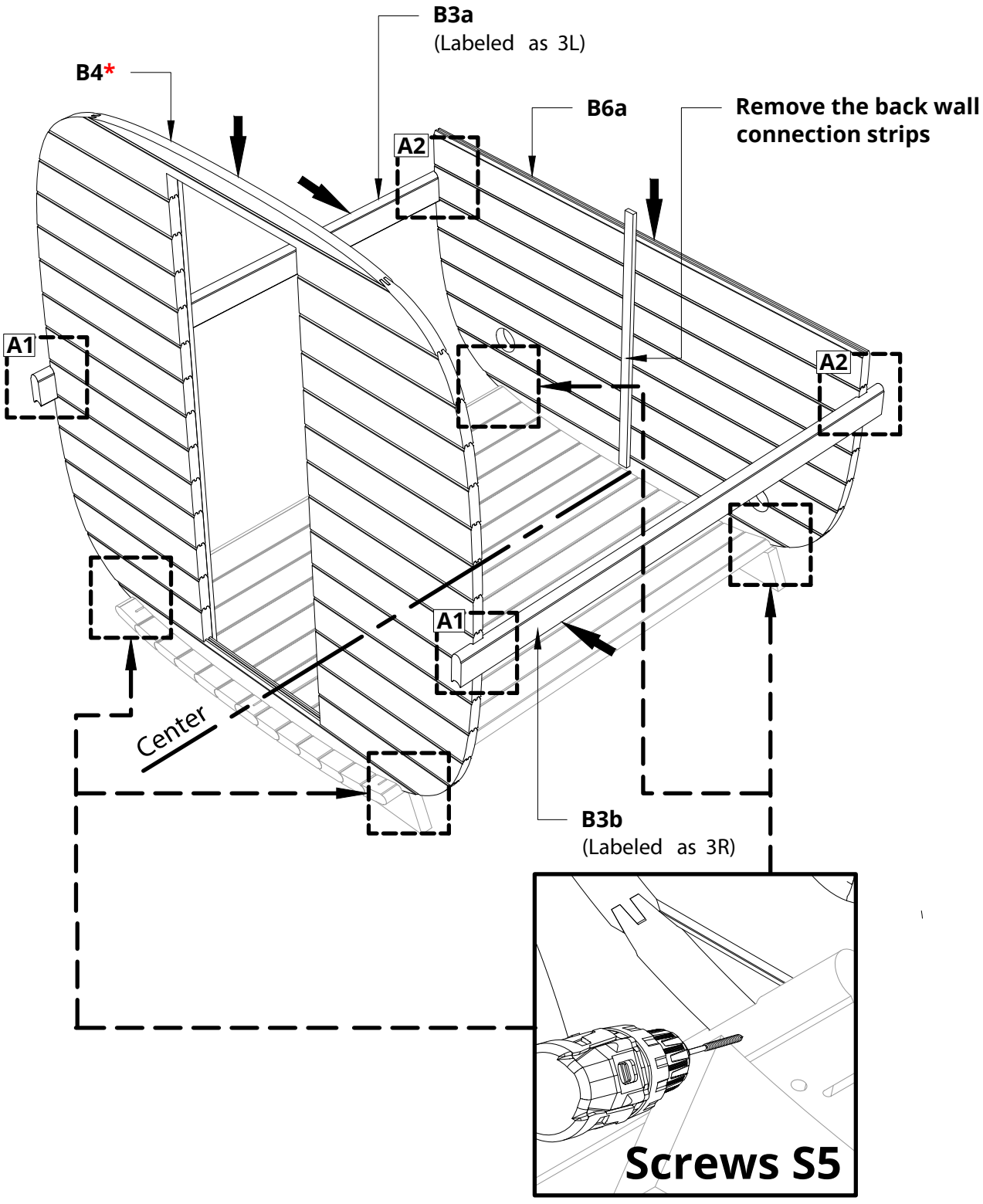
For models with wooden top only

Please countersink the screw heads.

Make sure that the walls are centred in relation to the base. Pay attention to the direction of the walls.

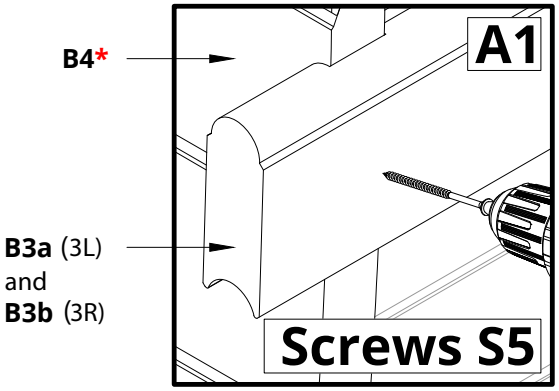
Install the safety panels on the walls, use panels B3a and B3b, which are labelled as 3L and 3R.

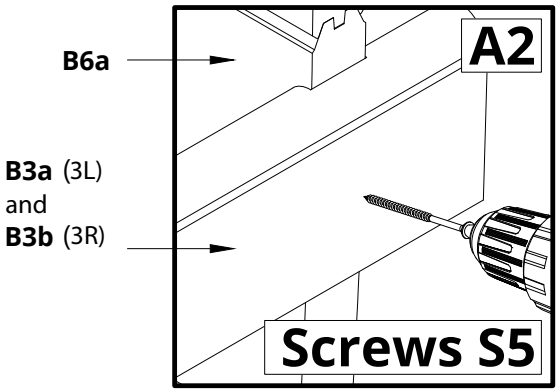
Remove the connecting strip from the rear wall.



* The appearance of B4 depends on the choice of sauna walls

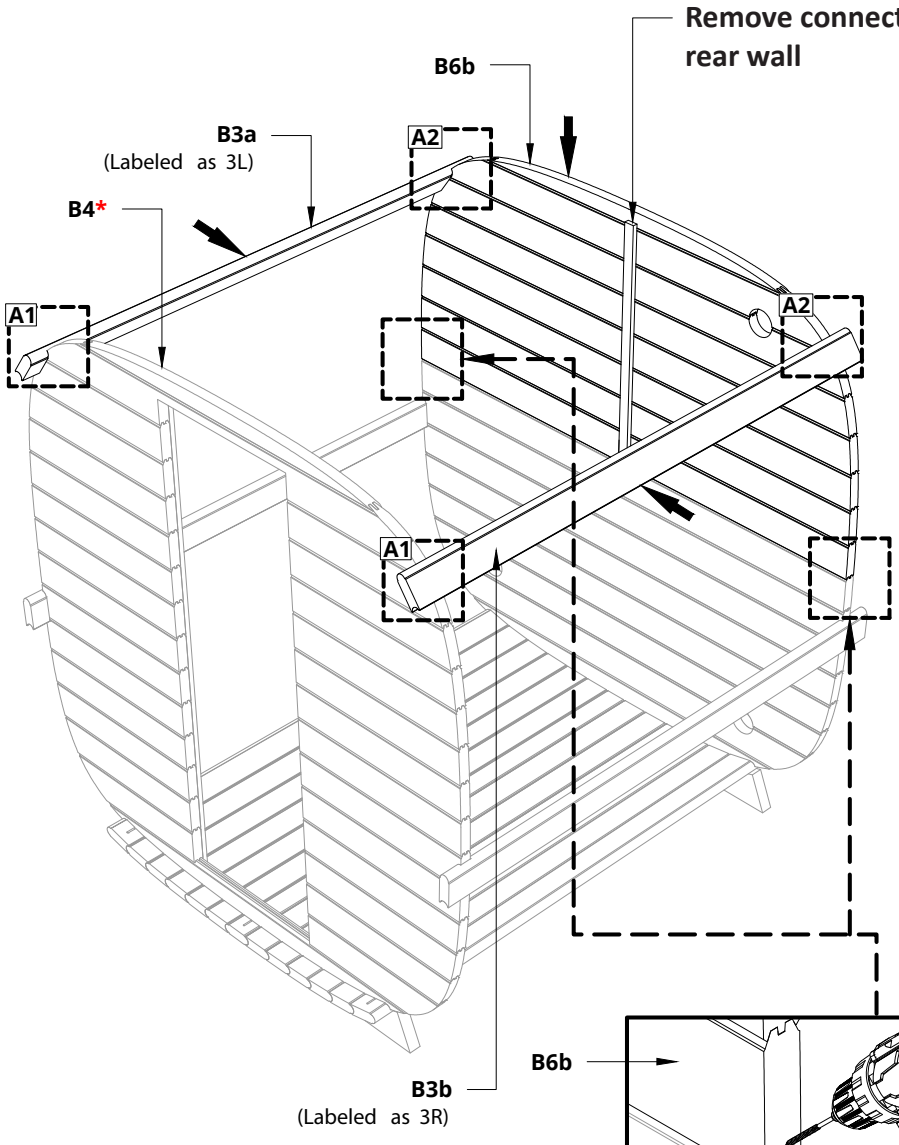
INSTALLATION

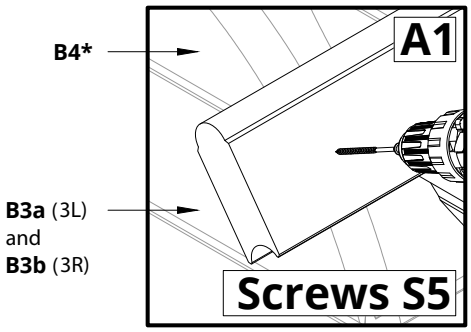


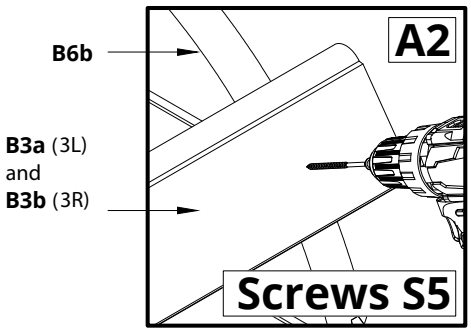


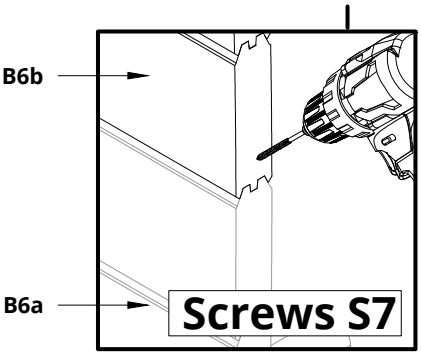
EN

Please grind the screw heads.
Install the upper part of the rear wall B6b and the upper safety panel.
Remove the connection strip from the back wall.





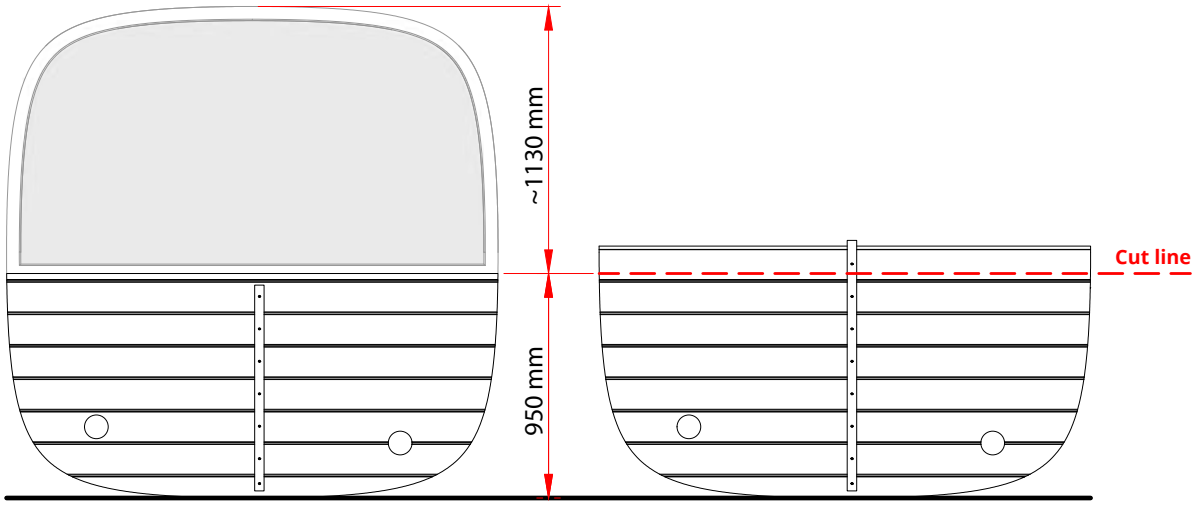




INSTALLATION

For models with panoramic top panel (optional)
Before installing the rear panels, if you have the rear half-moon, please follow the instructions below. Otherwise, go directly to 'Construction of the sauna sides', page 31.

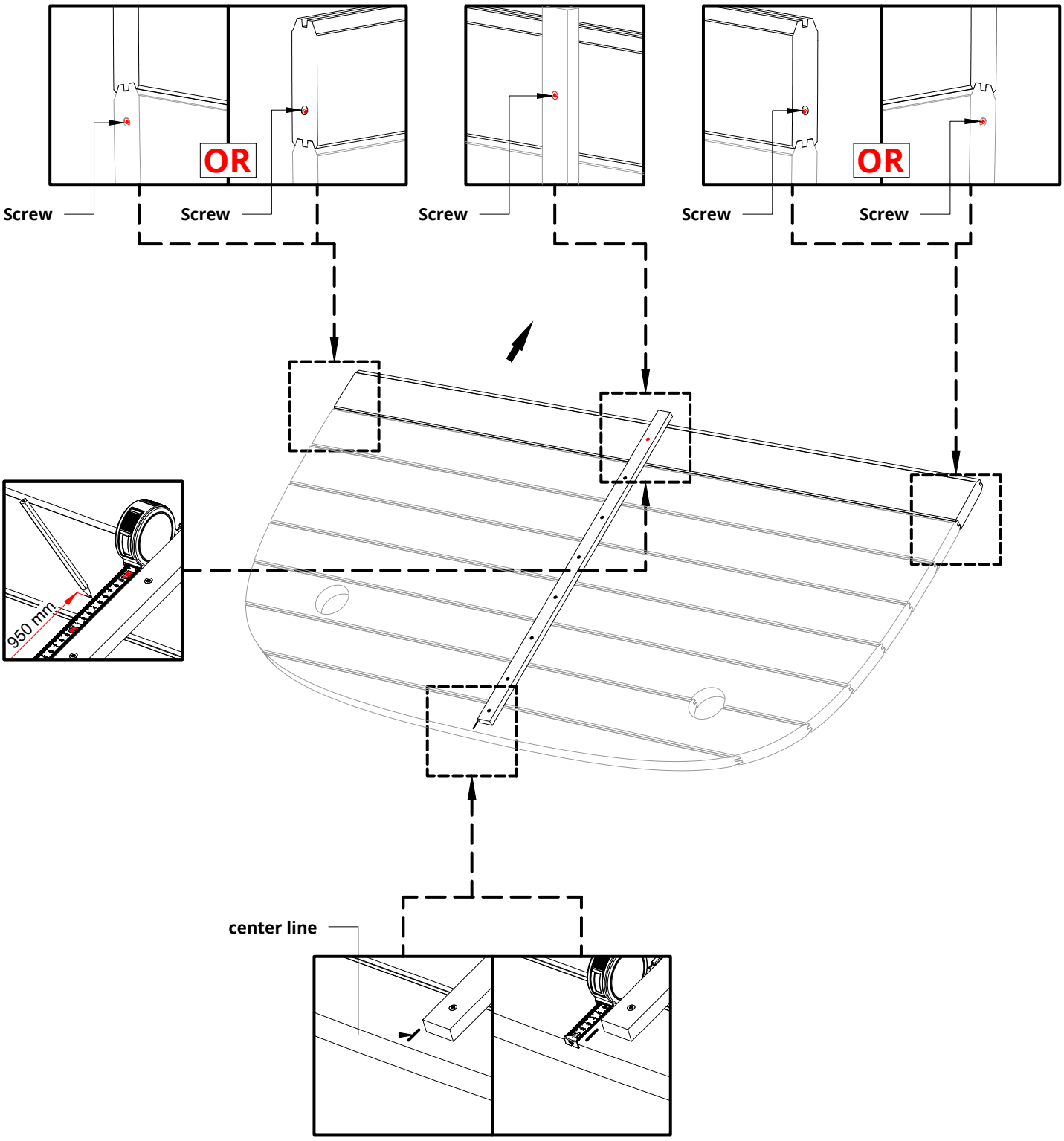
Find the center line and measure 950 mm from the center line.
Remove the middle screw (from the wall plate template), only from the last wall plate!
Remove screws from the edge (location of screws may vary depending on wall construction).
Remove the board!



Back wall
(Half Panorama back wall)

Back wall
(Wooden back wall lower part)

INSTALLATION



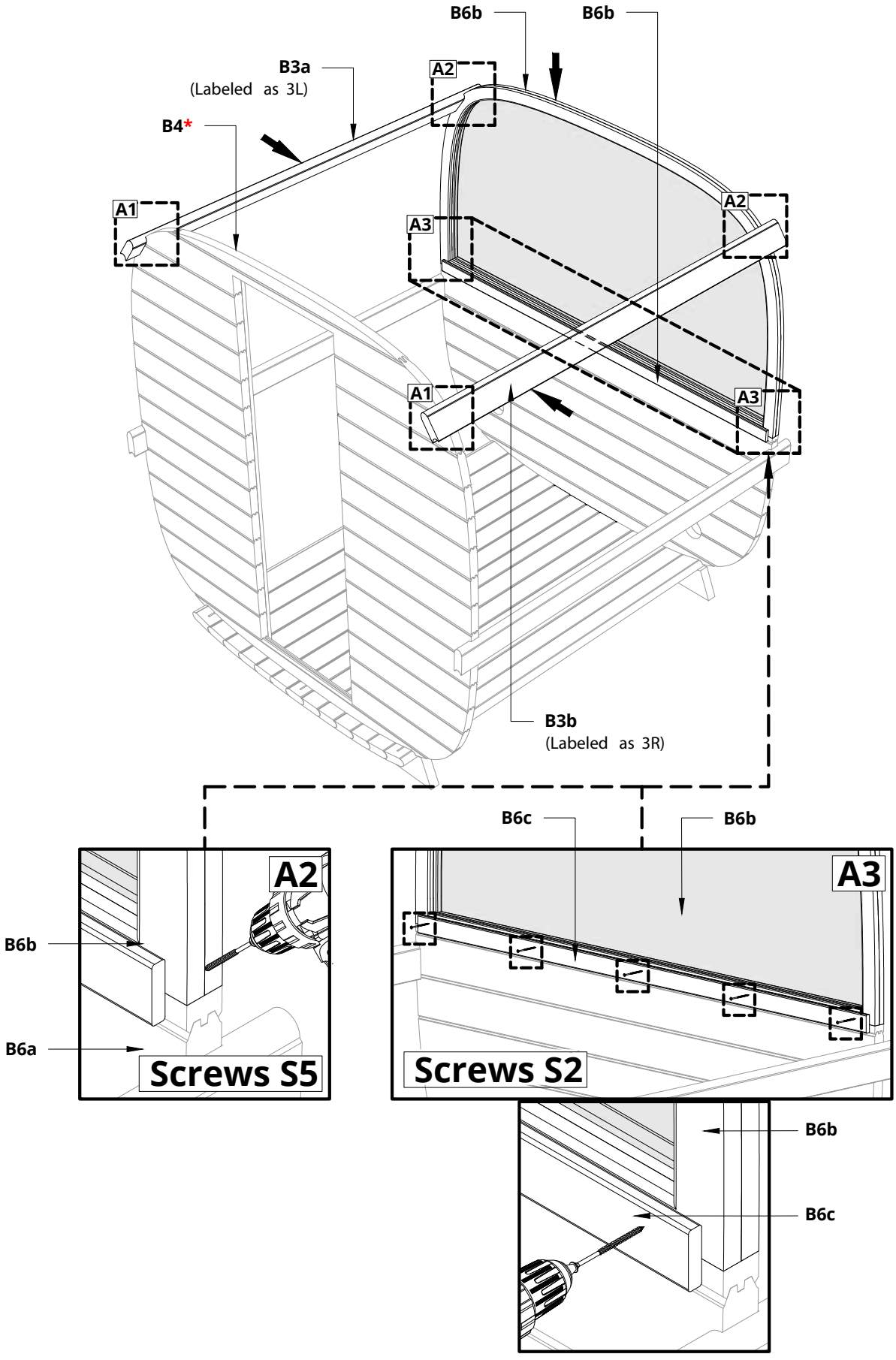
EN

INSTALLATION

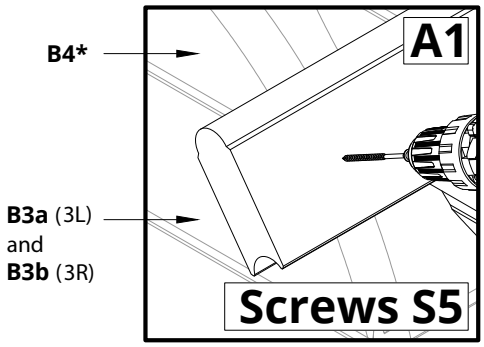
⚠ **Glass is fragile. Please handle panels with care.**

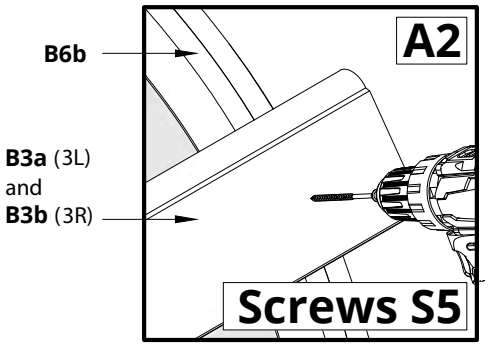
Please grind the screw heads.

Install the upper part of the rear wall B6b and the upper safety panel.



INSTALLATION





EN

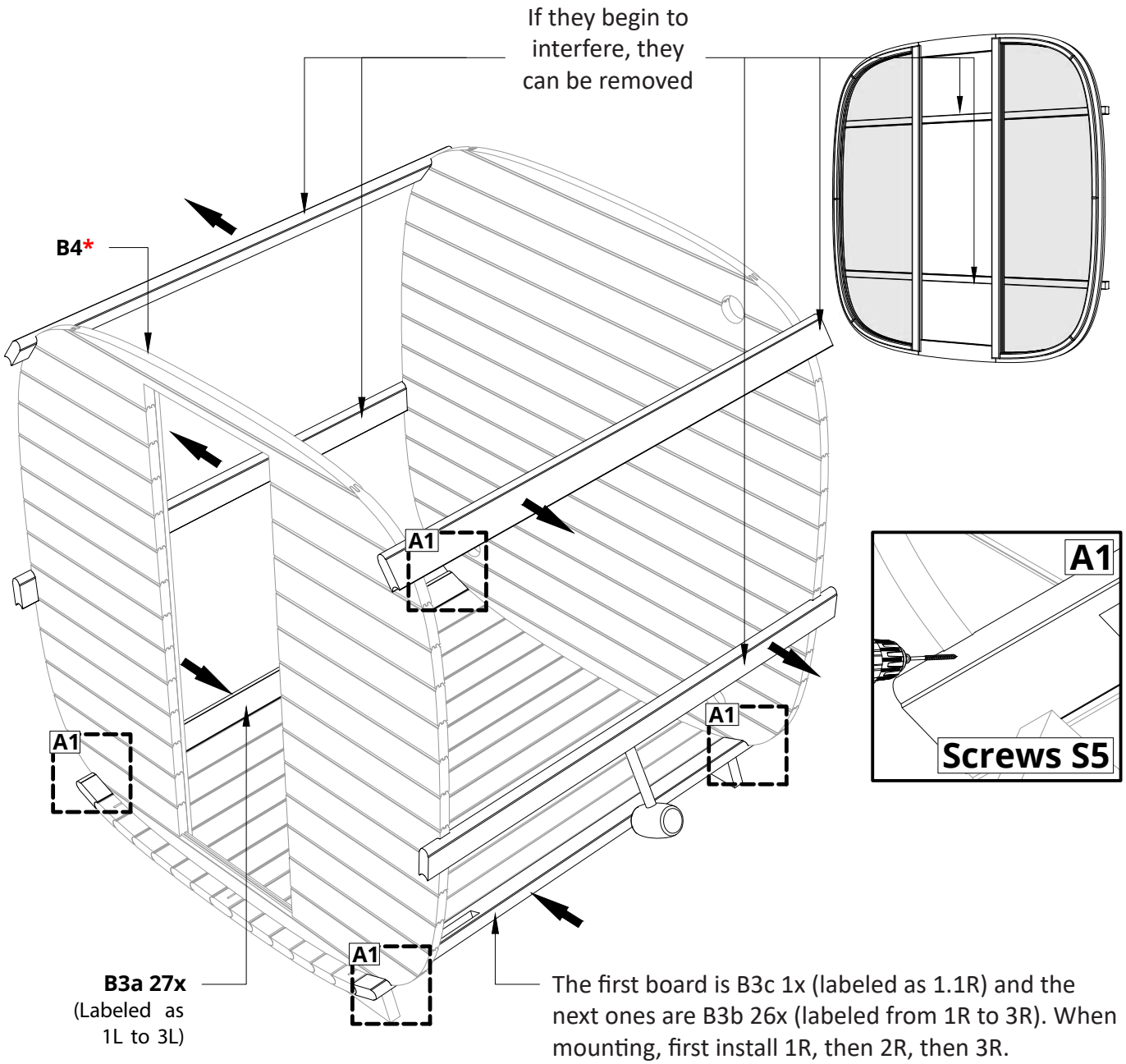
Construction of the sauna sides

Please grind the screw heads.

Use a rubber mallet to tap the boards into place.

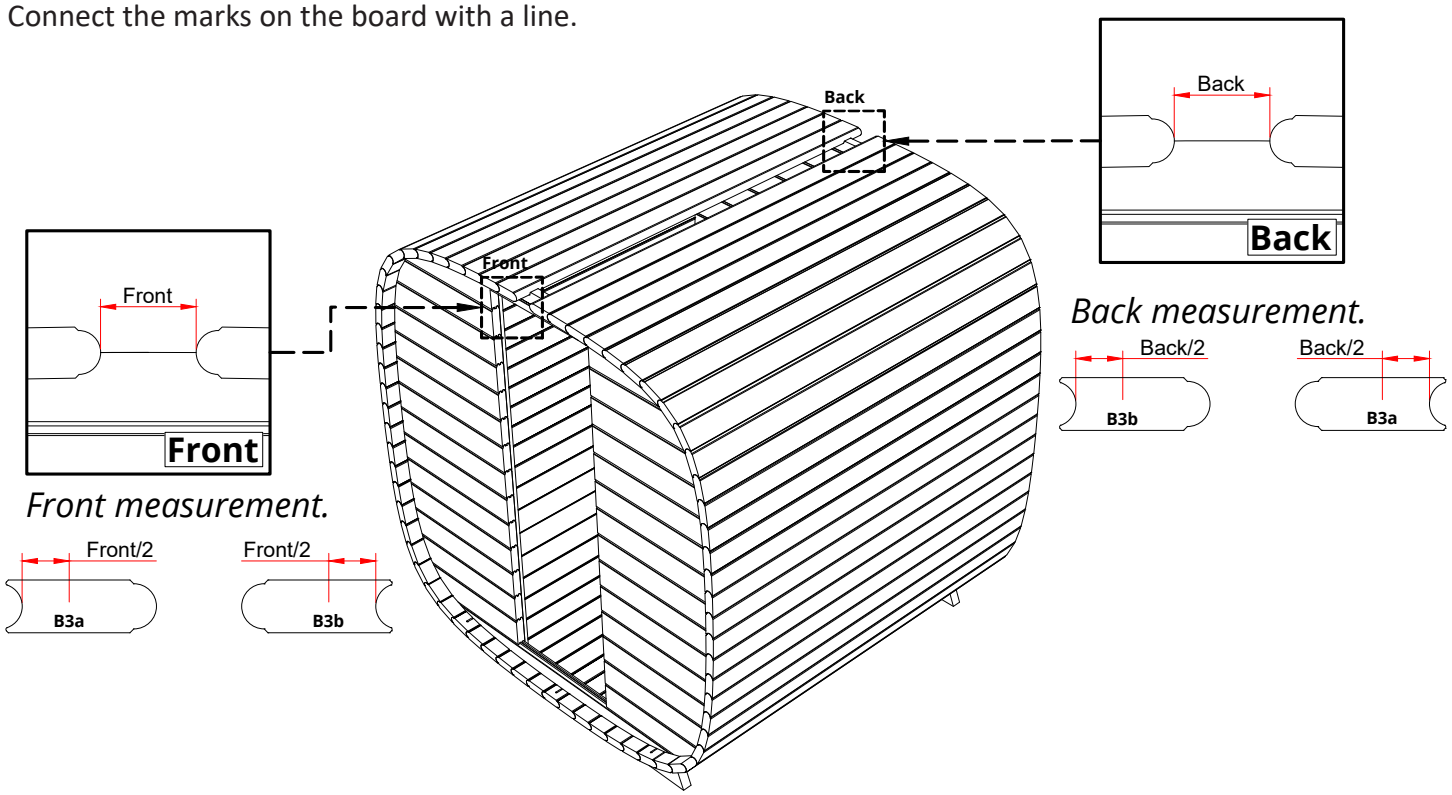
Please, first of all, do not screw the last boards.

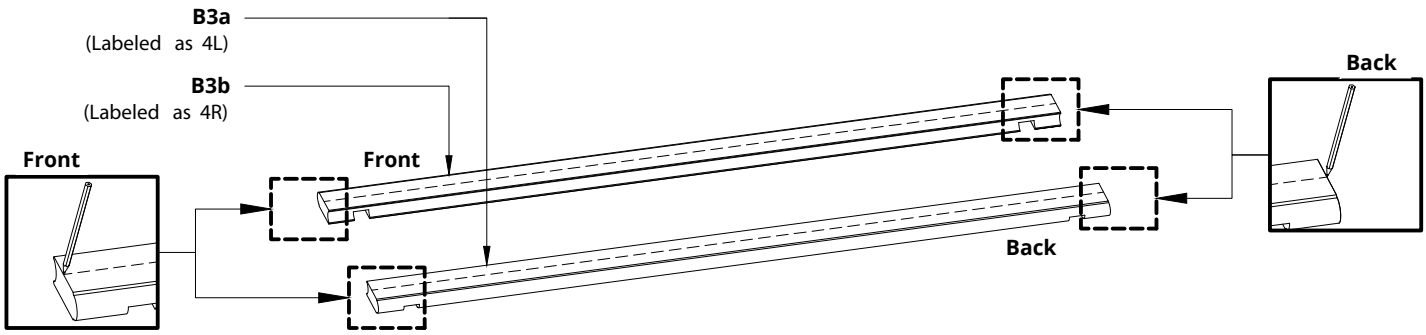
Boards 1L to 3L go on the left of the sauna. Boards 1.1R and 1R to 3R go on the right of the sauna.



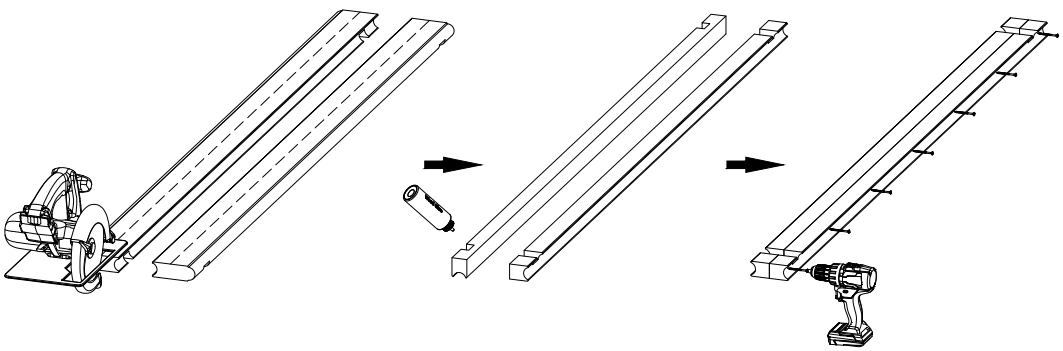
INSTALLATION

Measure the gap at the front and back, dimensions may be different.
Divide the measurement by two and transfer these measurements to the last two plates.
Connect the marks on the board with a line.

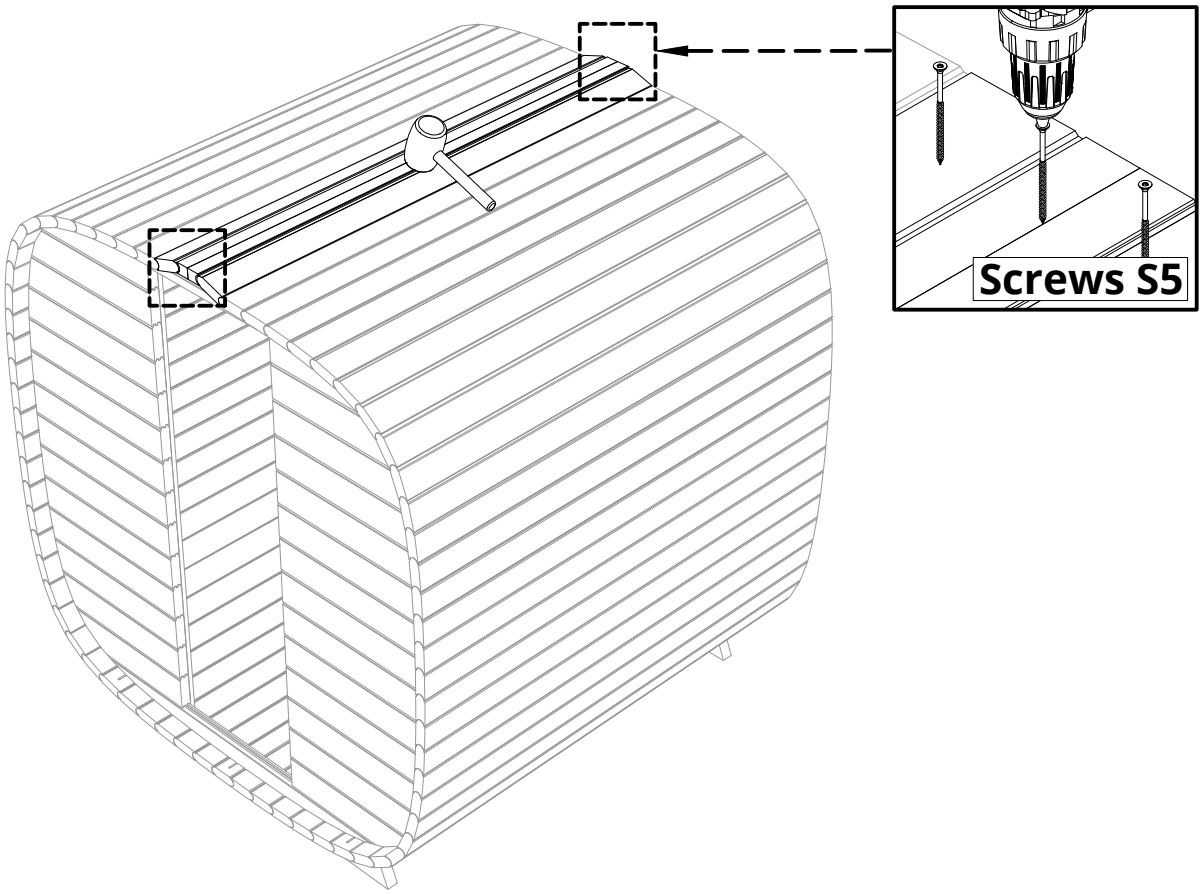




Please countersink the screw heads.
Cut these ends along the marked line. Glue the two cut boards together with wood glue and connect them with 7 pieces of screws S2 to S7 (the length of the screws depends on the final width of the last two cut boards). Wipe off any excess glue with a cloth and then use sandpaper to smooth out the gap.
Use a rubber mallet to tap the boards into the cap.
Finally, fix the last boards with S5 screws.

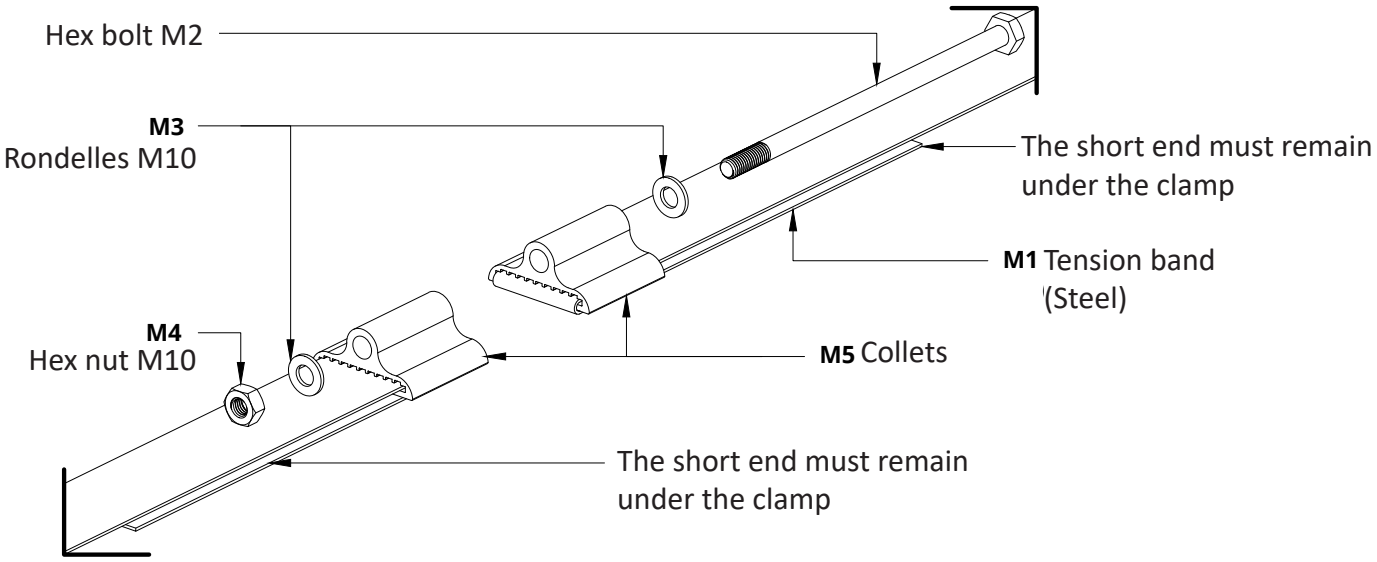


INSTALLATION

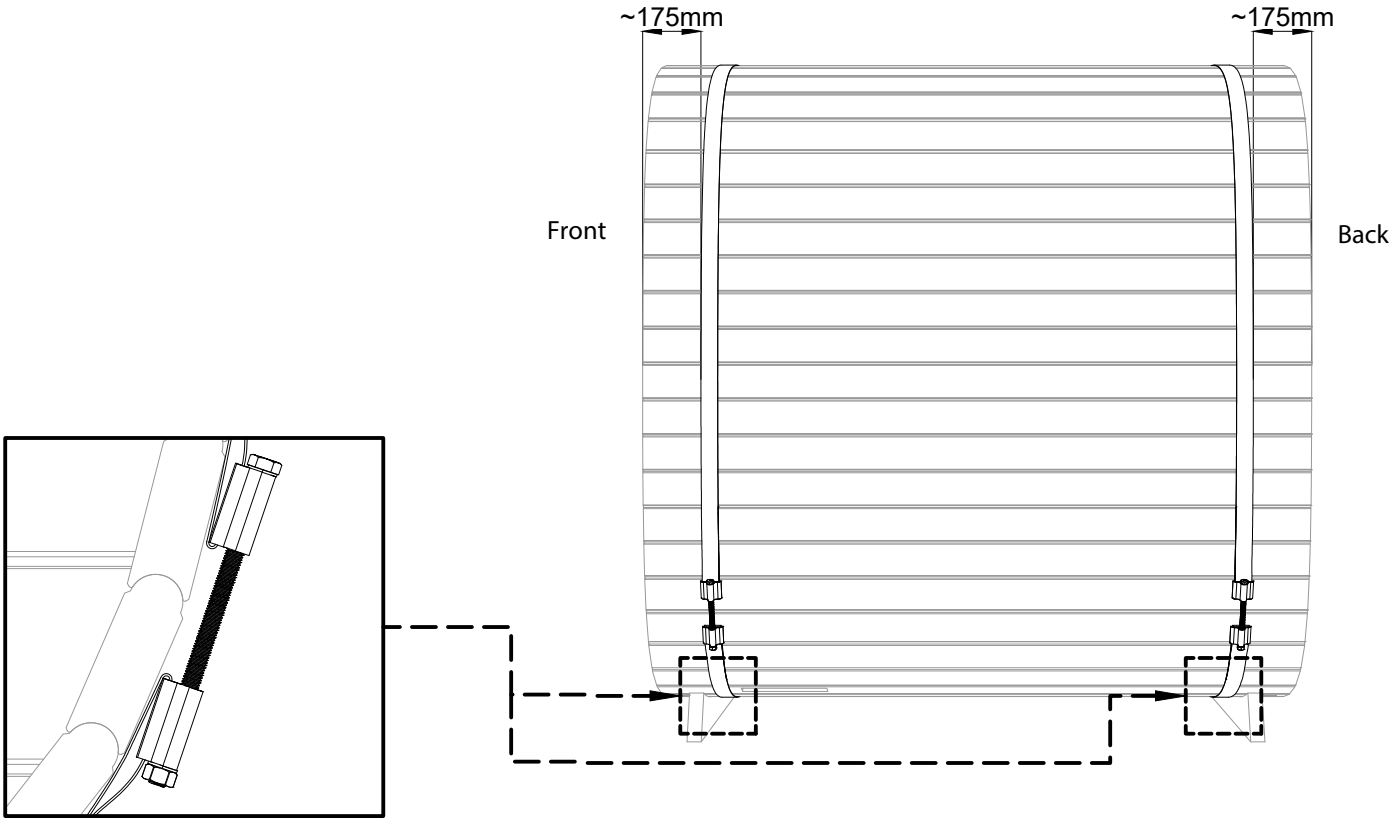


EN

Place the tension strips M1 (steel strip) around the side walls and thread the strips into the eyelet as in the drawing below and on the next page.
Hex nuts and bolts must be tightened so that the boards are immobile.
The tension strip and clamps should be placed as shown in the image below.



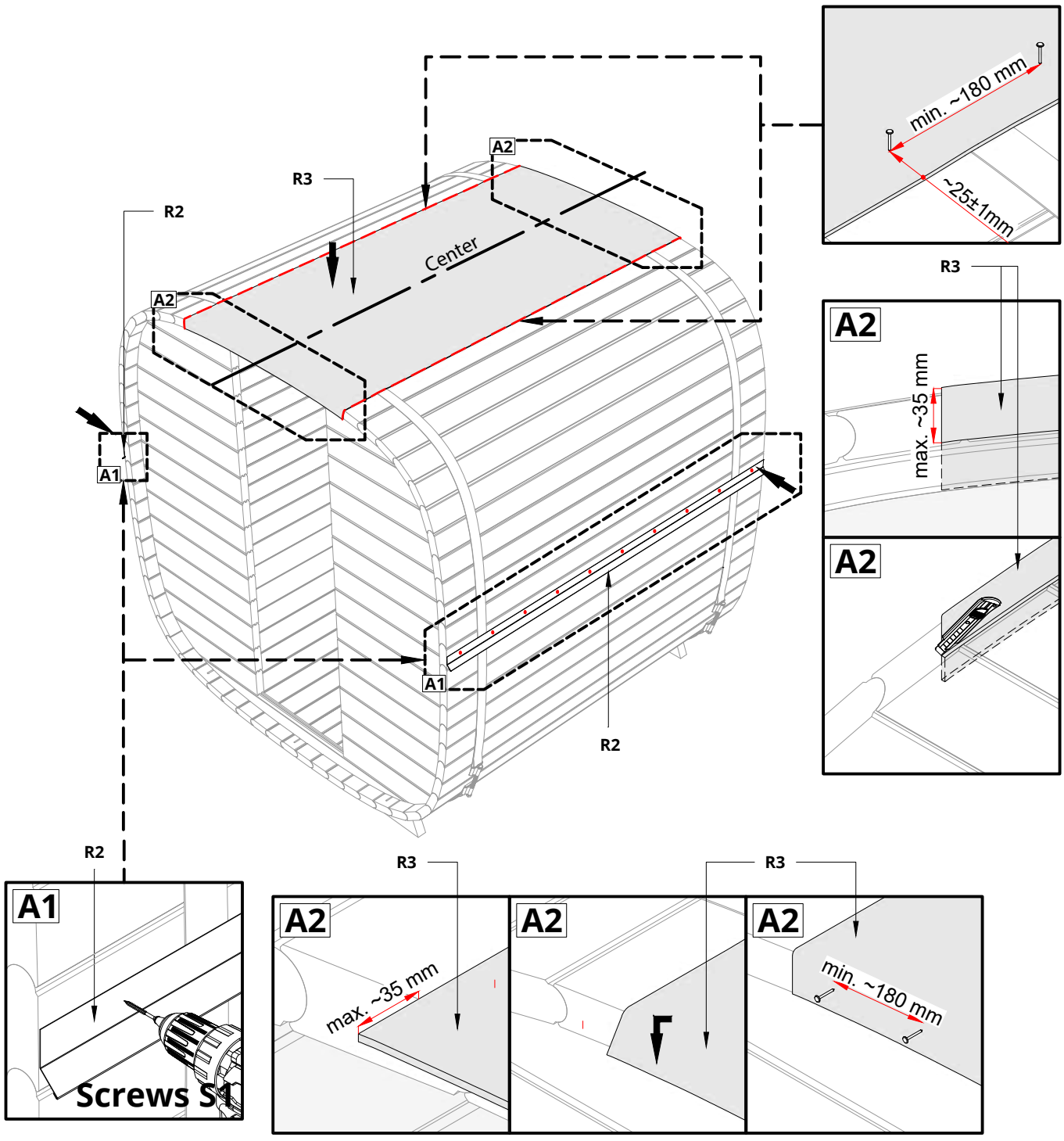
INSTALLATION



INSTALLATION

Roof

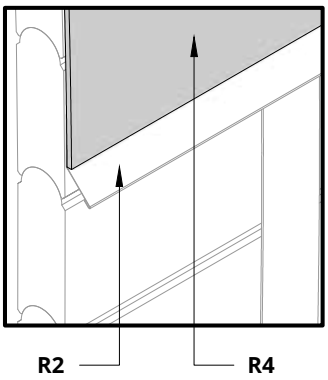
Install the sheet metal profile required for drainage on the left and right, at a minimum height of 1194 mm.
Lay the underlay in the centre of the roof.
The underlay should extend over the front and back of the roof.
Fasten the underlay along the long edges: fasten around 13 R6 nails along the length of the R3 underlay. The nails should be approximately 25 mm from the edge and spaced at least 180 mm apart.
Use a heat source to bend the underlay at the front and back.
Fastening the underlay at the front and back: fasten around 7 R6 nails to the folded edges of R3.
Trim the ends that extend beyond the edge.

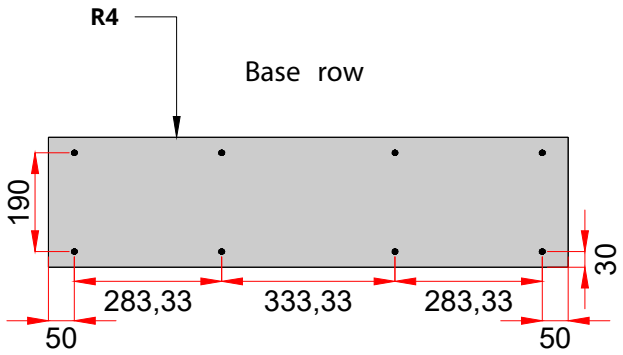


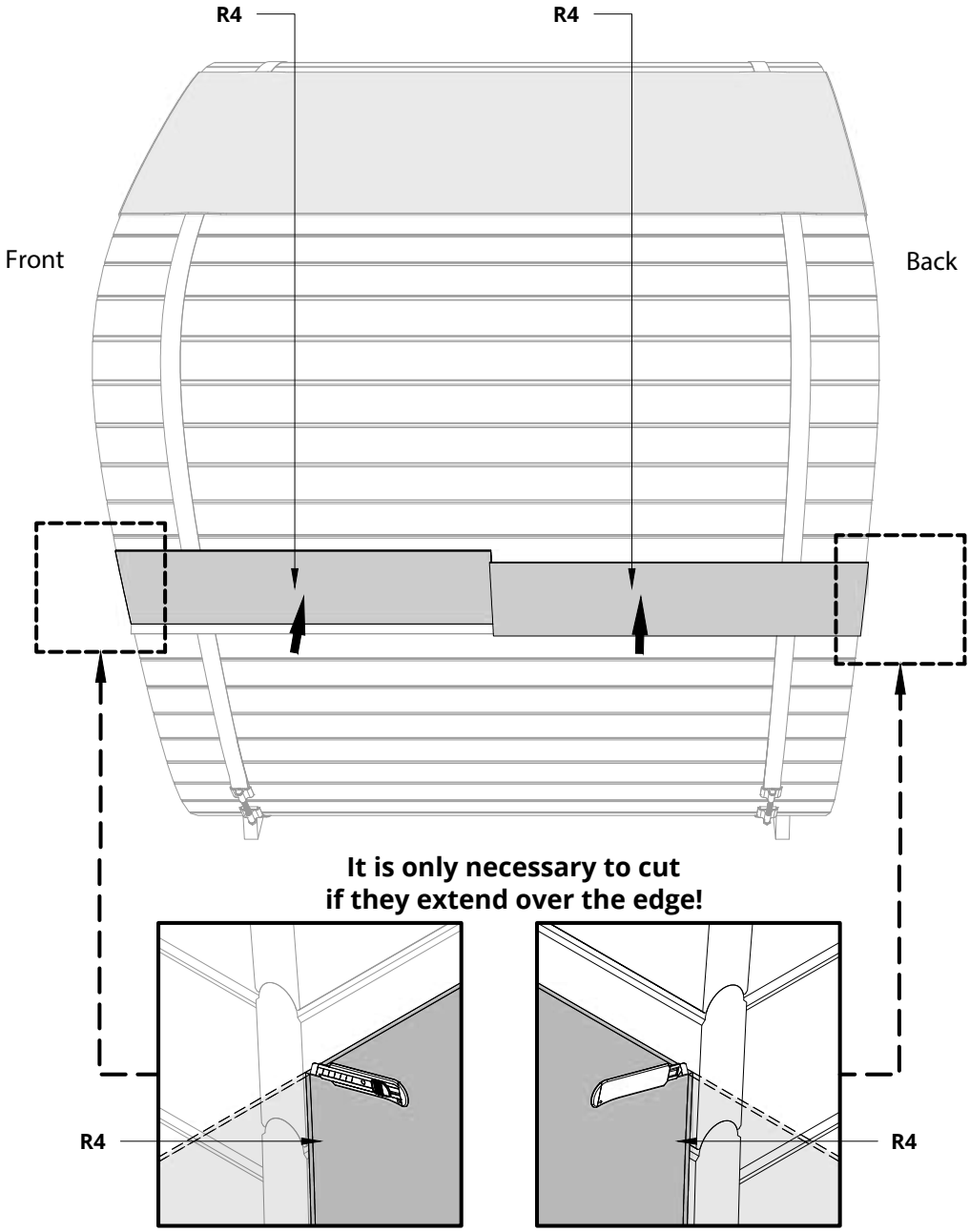
EN

INSTALLATION

The sheets are self-adhesive. For best adhesion, use a heat source such as a blowtorch or heat gun.
The base row starts at the front of the sauna.
Cut off any sheets that extend over the edge (it is only necessary to cut if the sheets extend over the edge).
Appropriate leftovers can be used.
Repeat these steps on the other side.

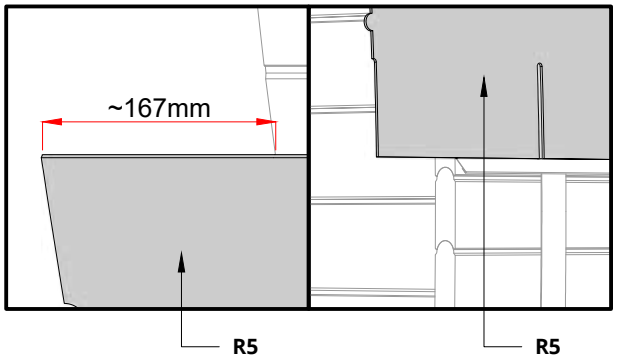


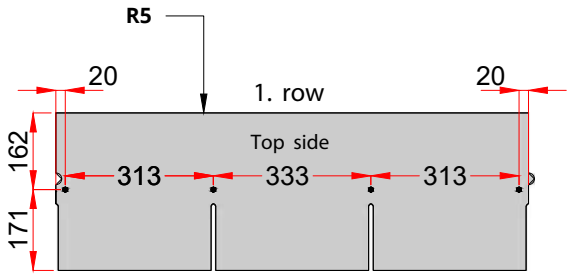


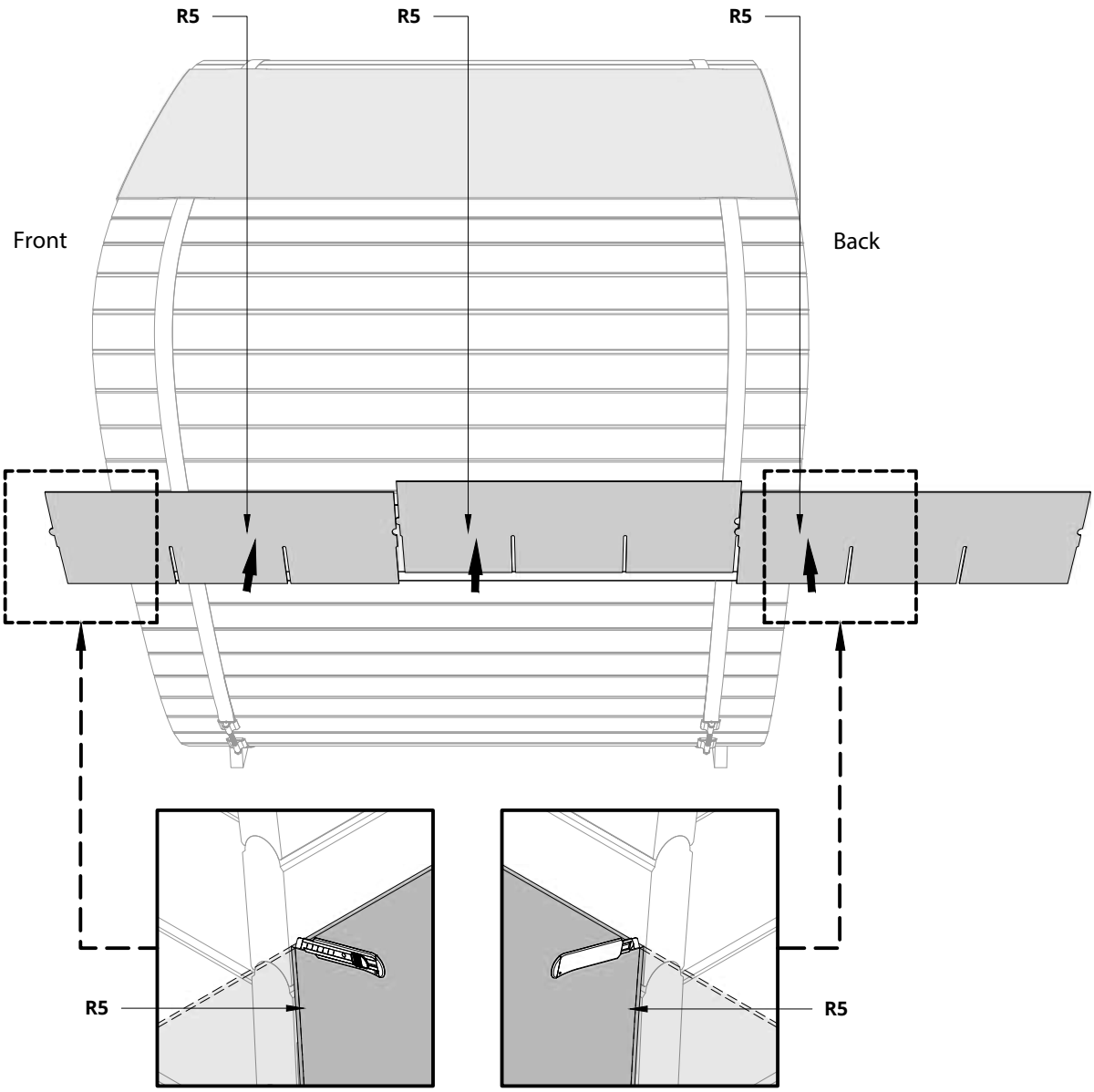


INSTALLATION

The sheets are self-adhesive, for better adhesion, use a heat source.
The first row starts at the front and moves.
Cut off the leaves that extend beyond the edge.
Leftovers can be used.
Repeat these steps on the other side.



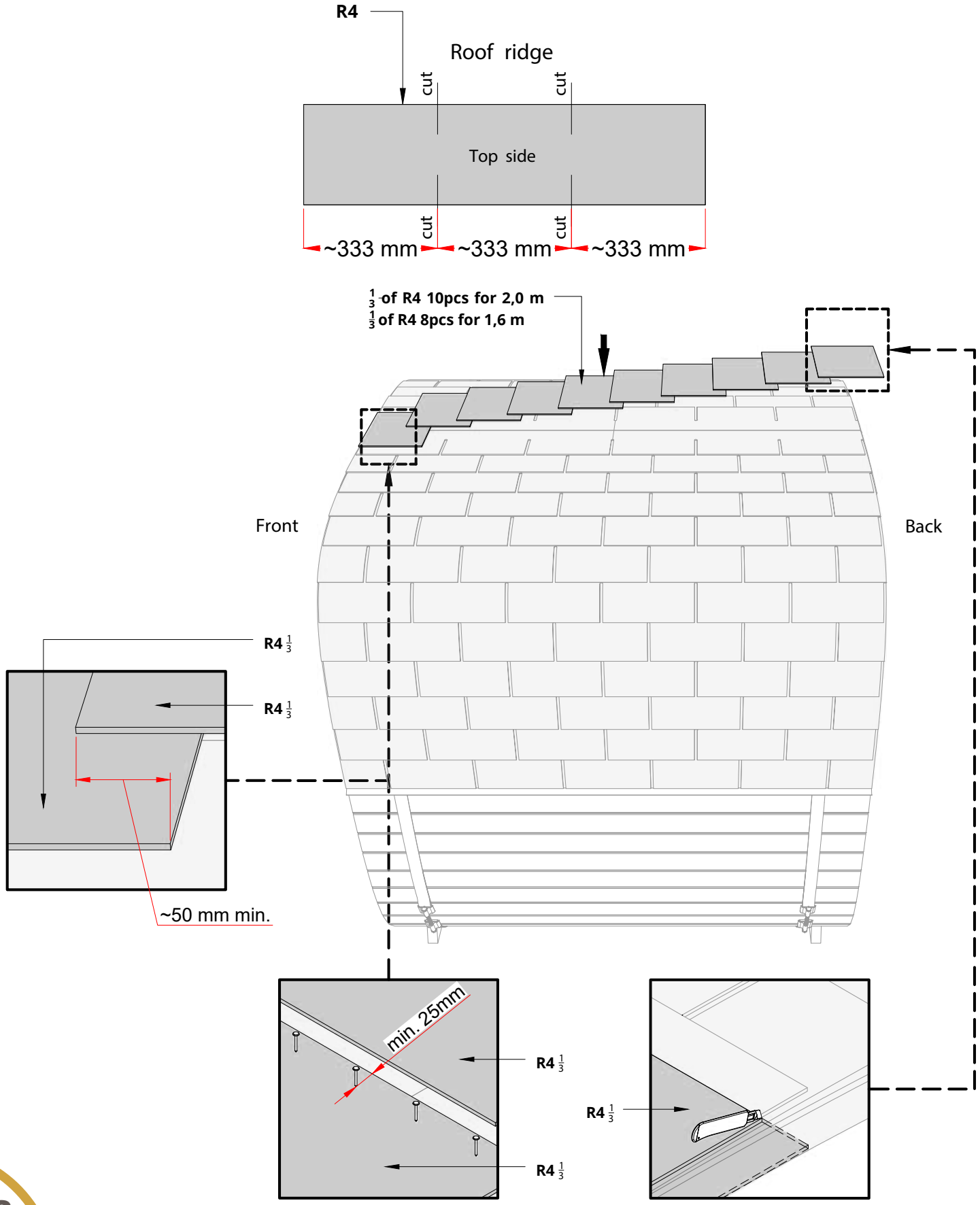




EN

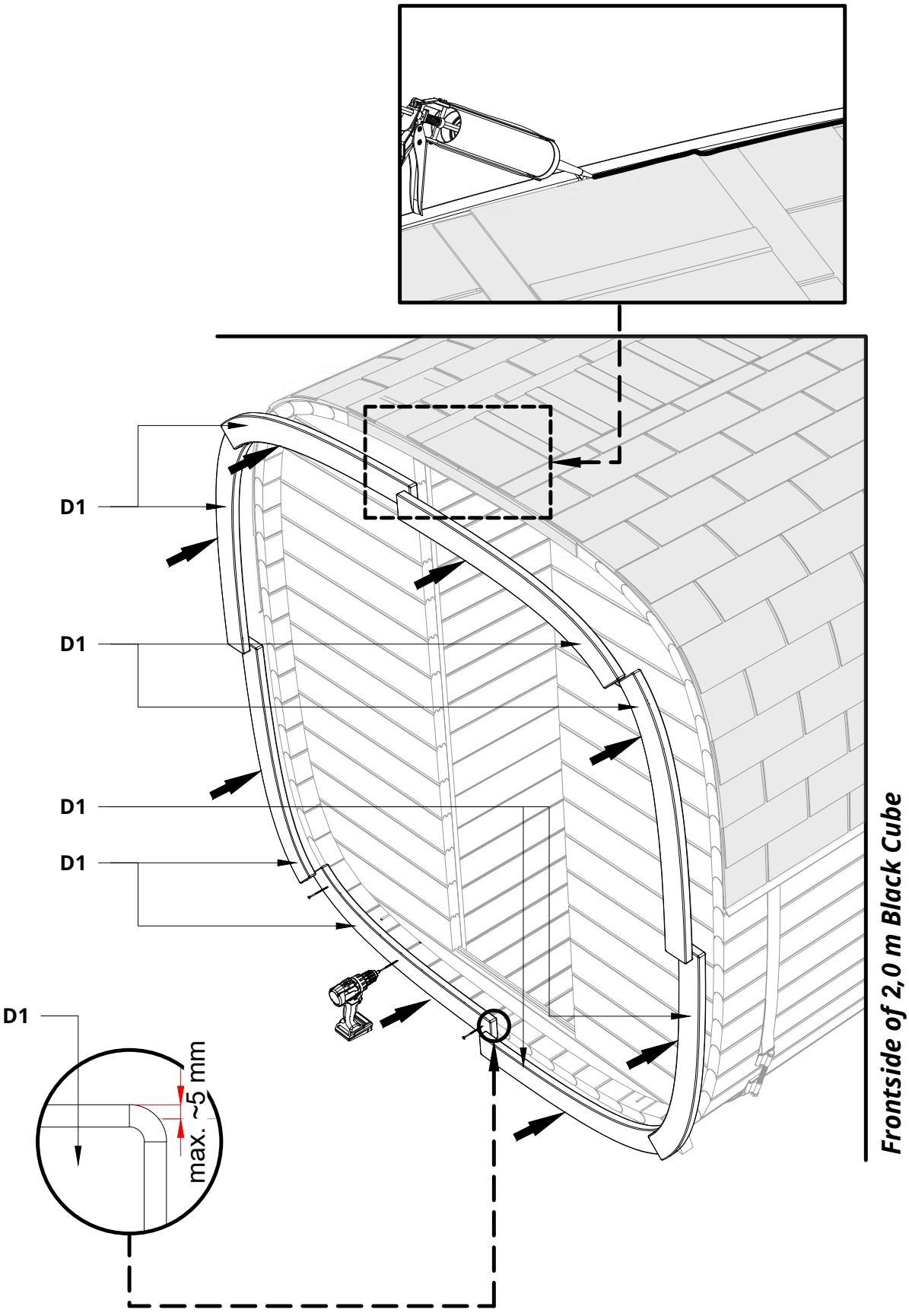
INSTALLATION

The sheets are self-adhesive, for better adhesion, use a heat source such as a torch or a thermal stripper.
The ridge can be started at the back or front of the sauna.
Cut off the leaves that extend beyond the edge.



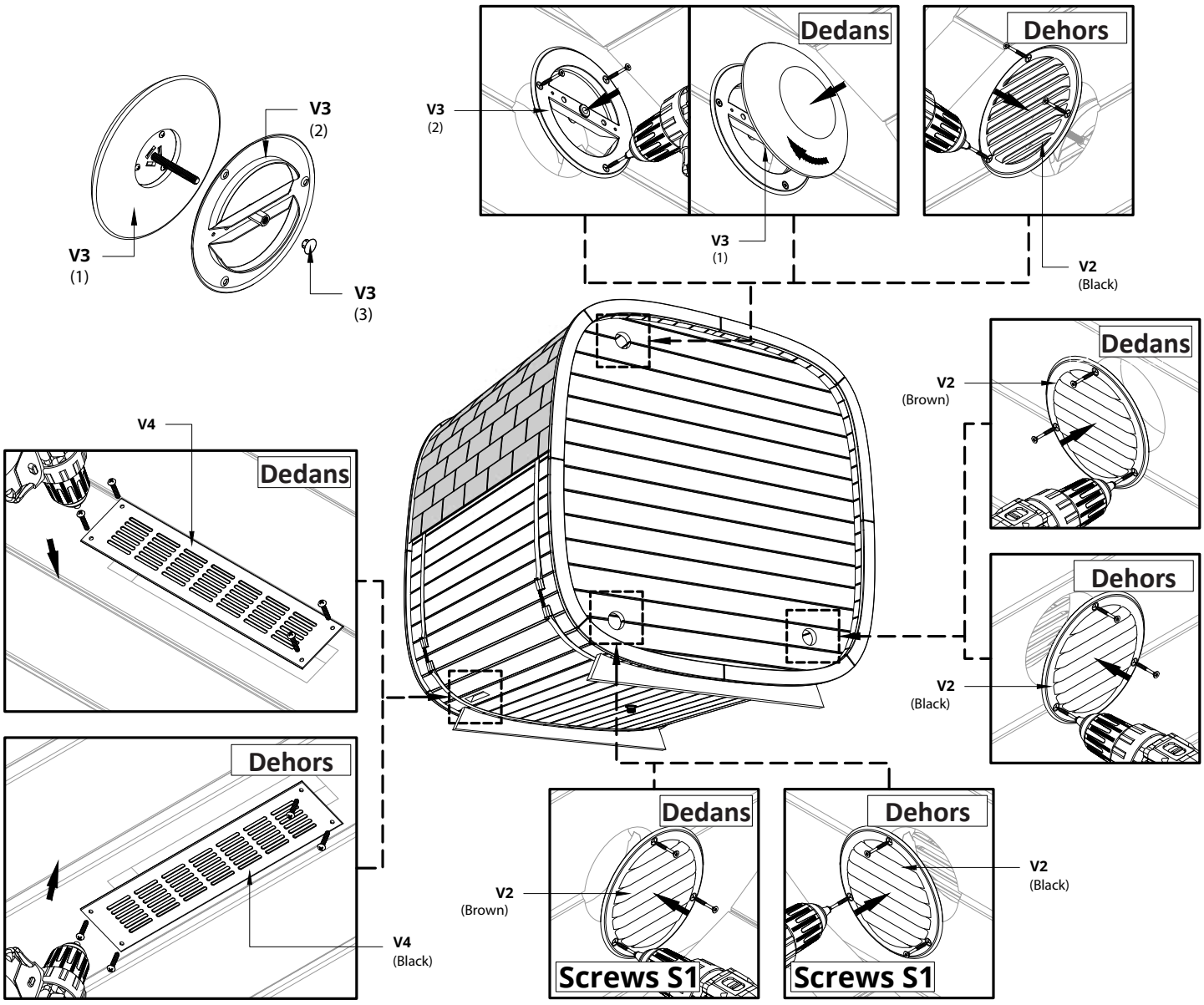
INSTALLATION

Please grind the screw heads.
Install the cover panels with 3 screws.
Add glue for the 2 lower cover plates.
Fill the gaps between the bitumen sheets and cover plates at the front and back.
This should be done at the front and back of the sauna.



INSTALLATION

Install the V2, V3 and V4 vent plates.

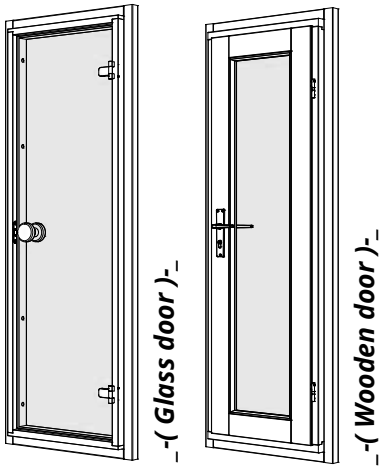


Door

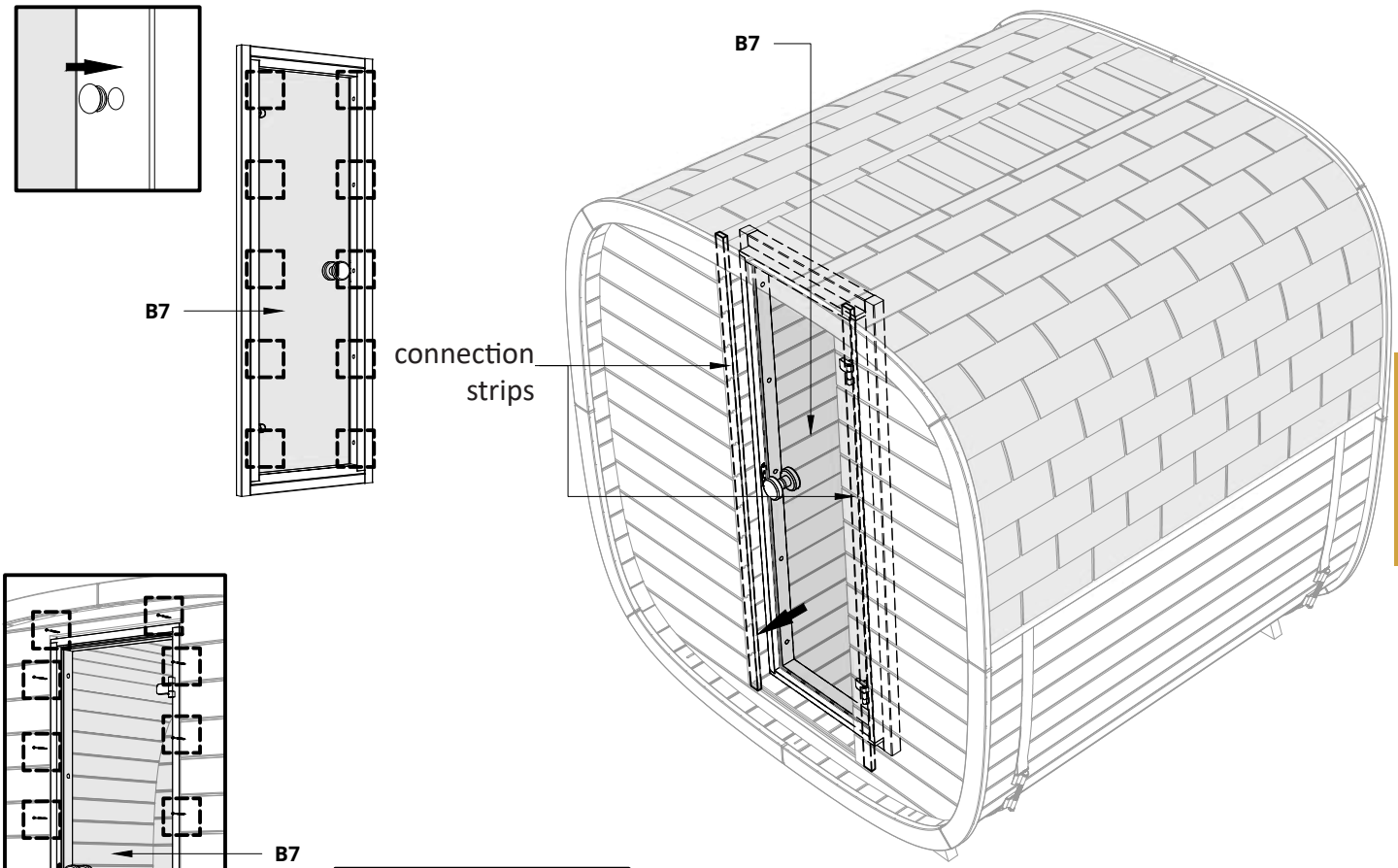
Countersink the screw heads.
Insert the hole cover P if it is not fixed.
Remove the connecting strips from the front wall (for wooden wall)
Install the door from the inside.

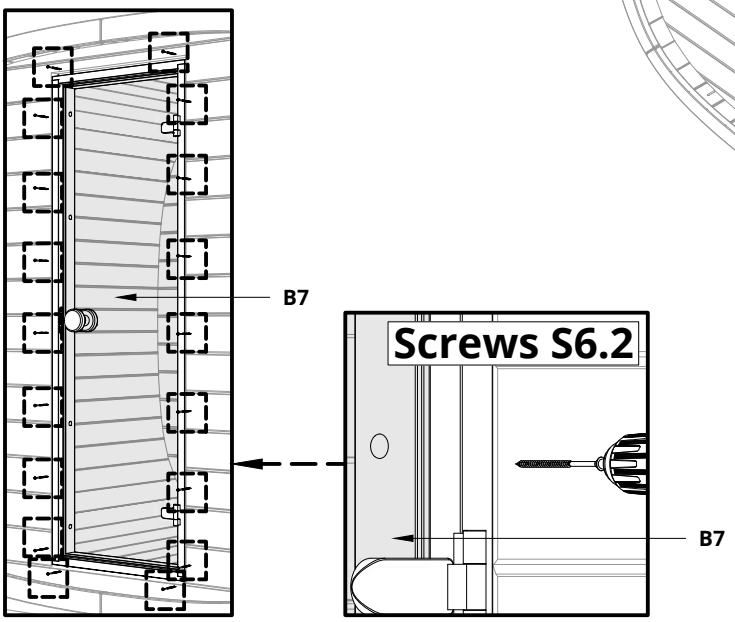
- if wooden wall: 18 S6.2 screws
- if glass wall: 14 S6.2 screws

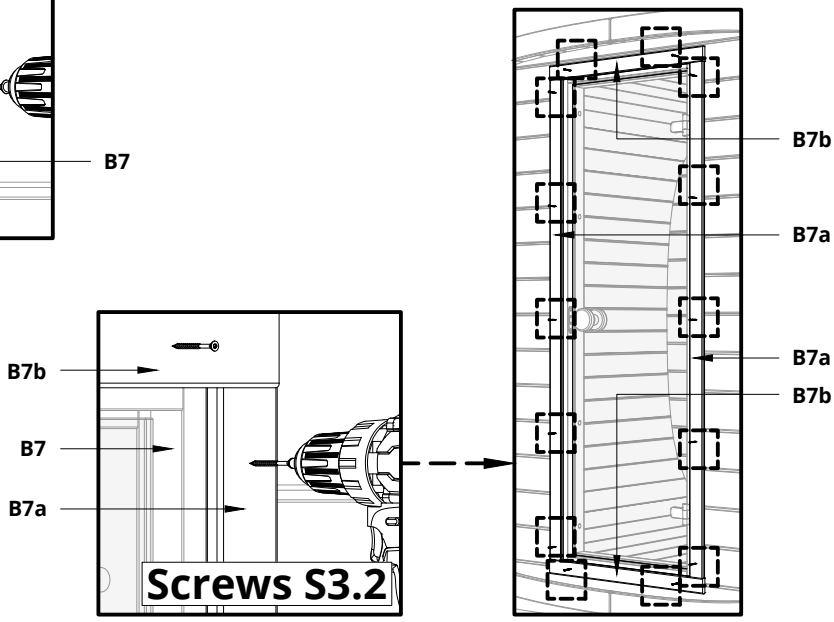
Install the windows (if ordered) (for wooden walls only).
Install the door mouldings: 14 S3.2 screws.
Drill a 4 mm hole for the screws in the door mouldings before screwing them in (for wooden walls).

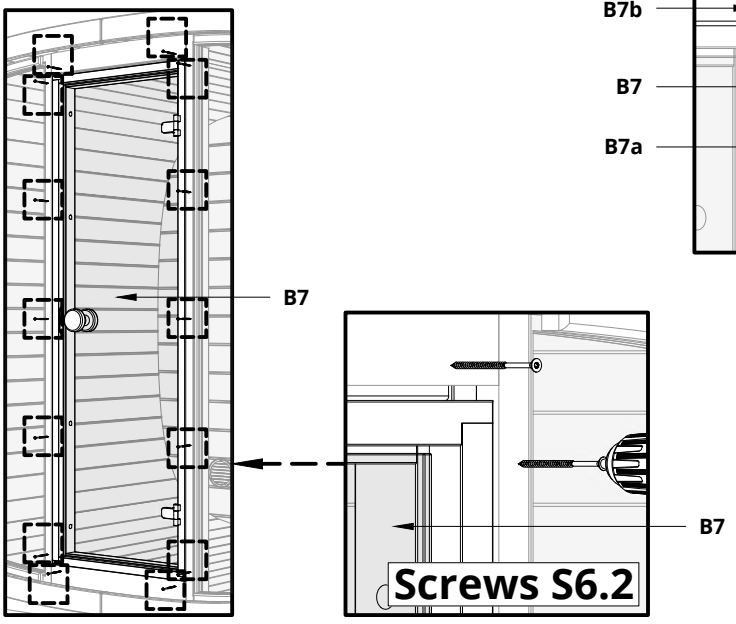


INSTALLATION









EN

INSTALLATION

2.3 Adjustments from the outside

1) Hinge adjustment

- Remove the plastic from the hinges (first image). To remove the plastic, lift it where indicated by the red lines.
- To adjust the hinges, you will need a TORX 30 bit and a cordless drill.
- Slightly loosen the bolt shown in the figure. (DO NOT OPEN COMPLETELY).
- If the two hinge bolts are slightly loose, the window can be moved in the directions shown in the figure.
- If the glass is adjusted to the required distance, the bolts must be retightened.



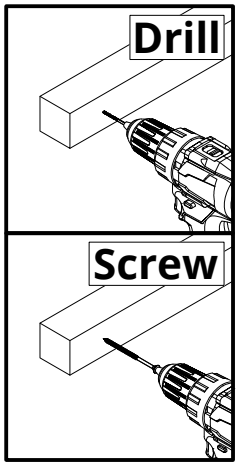
2) Roller lock adjustment

- PH2 screwdriver required.
- The roller lock can be adjusted by turning the screw indicated by the red line.
- Turning clockwise moves the roller inwards and turning anticlockwise moves the roller outwards.
- The roller must be adjusted so that the glass moves freely behind the roller without applying force.
- The roller lock adjustment screw must always be at the top of the roller, otherwise the door may jam.



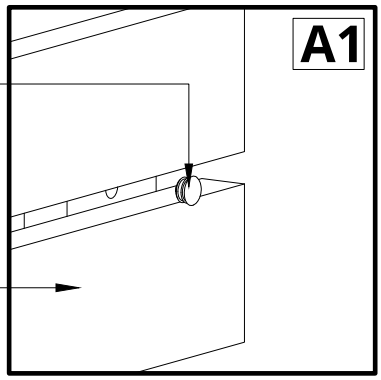
2.4 Assembly of the interior

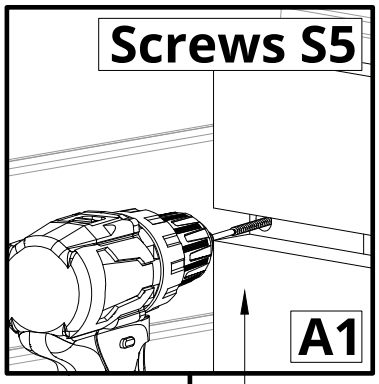
Use screws only if the wall is not a panoramic wall.
Please grind the screw heads.
Heights are measured from a straight surface.
Install I1 and I2 bench folders.
Install square wood for benches.
Use glue between the square wood and the wall.
Drill a 4 mm hole in the square wood before putting the screws.

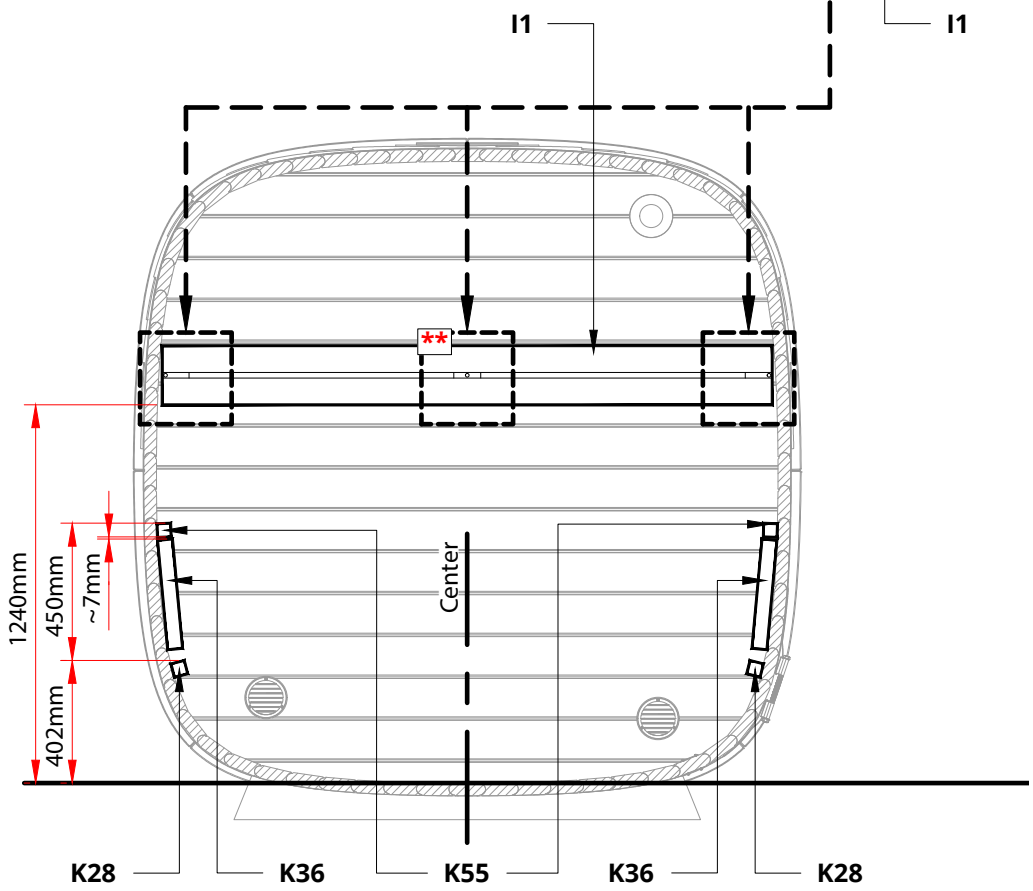


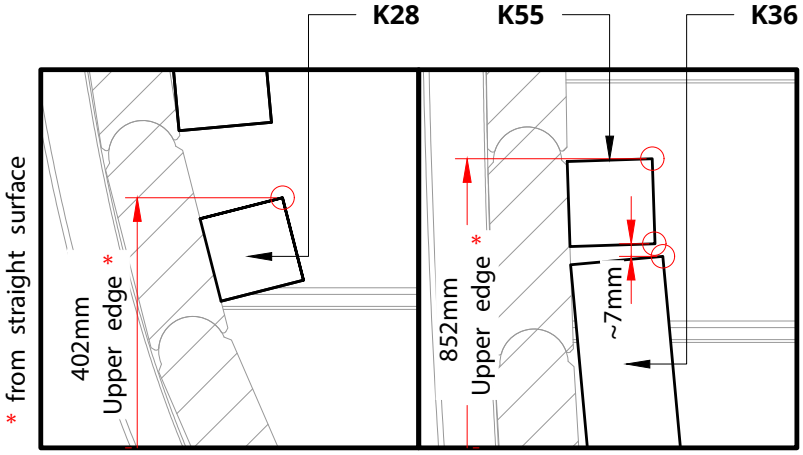
INSTALLATION

1. Remove the cover from hole P if it is attached.
2. Screw the seat back
3. Put the P-hole cover back in place



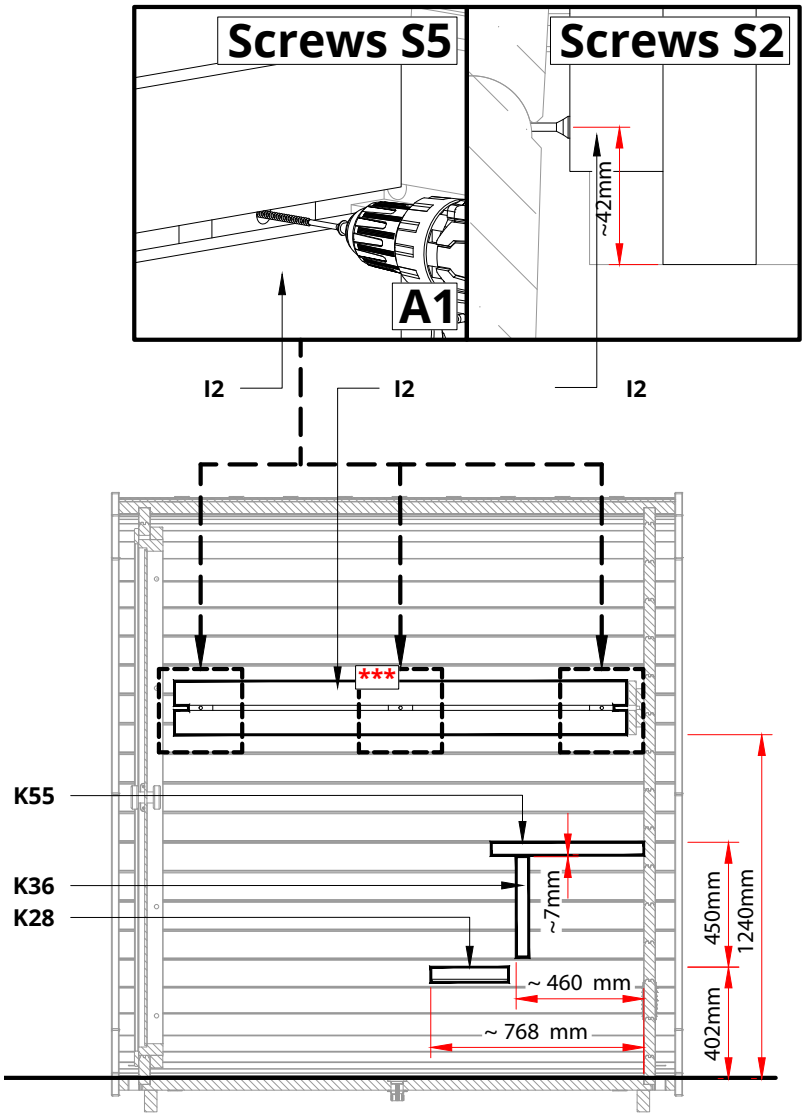




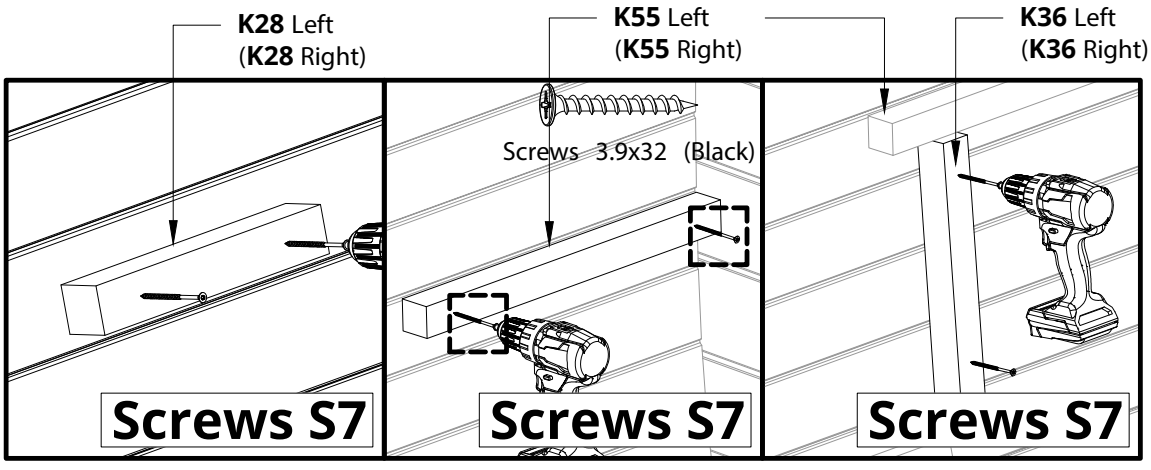


EN

INSTALLATION

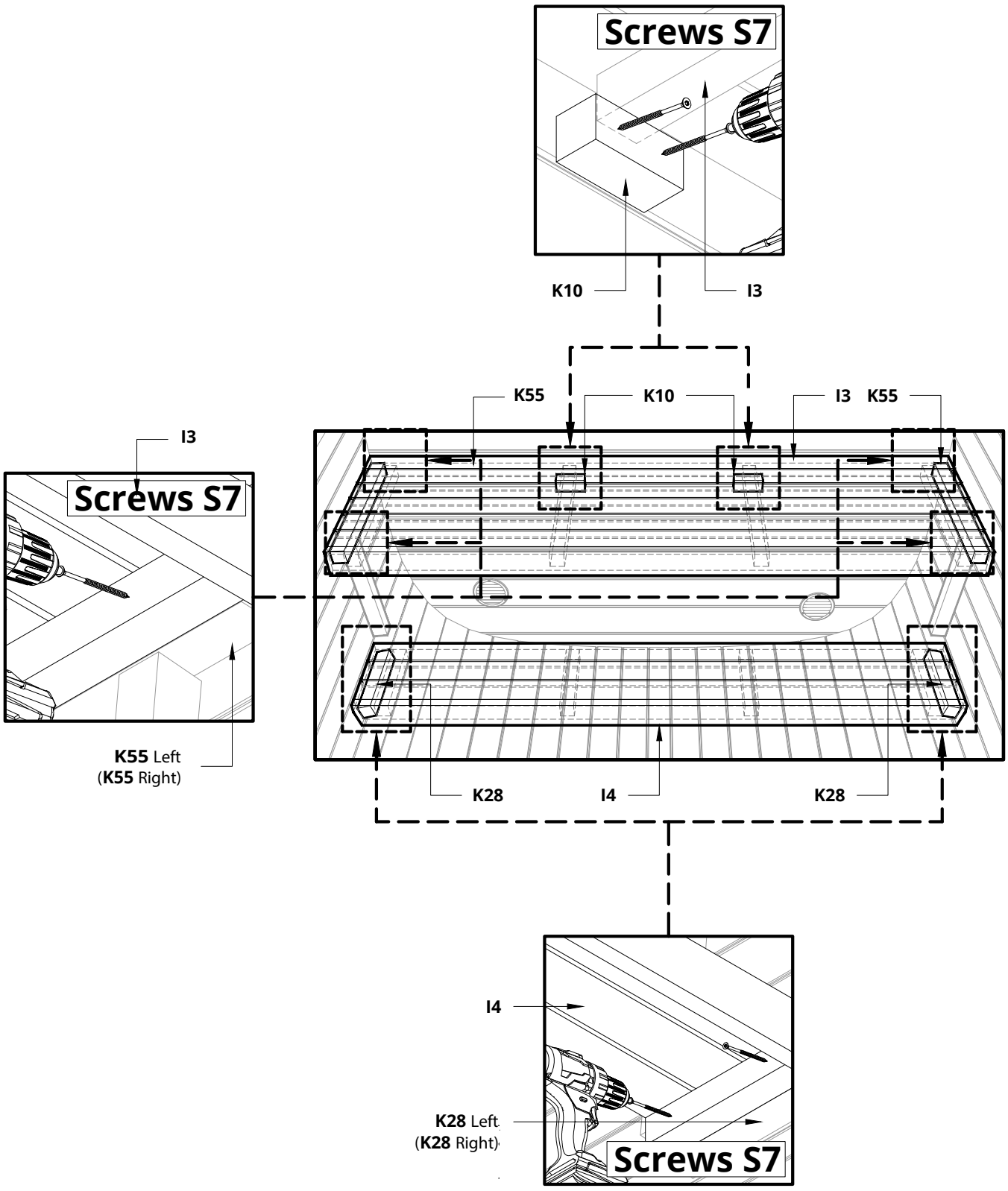


*** Only for the 2.0m Black Cube.



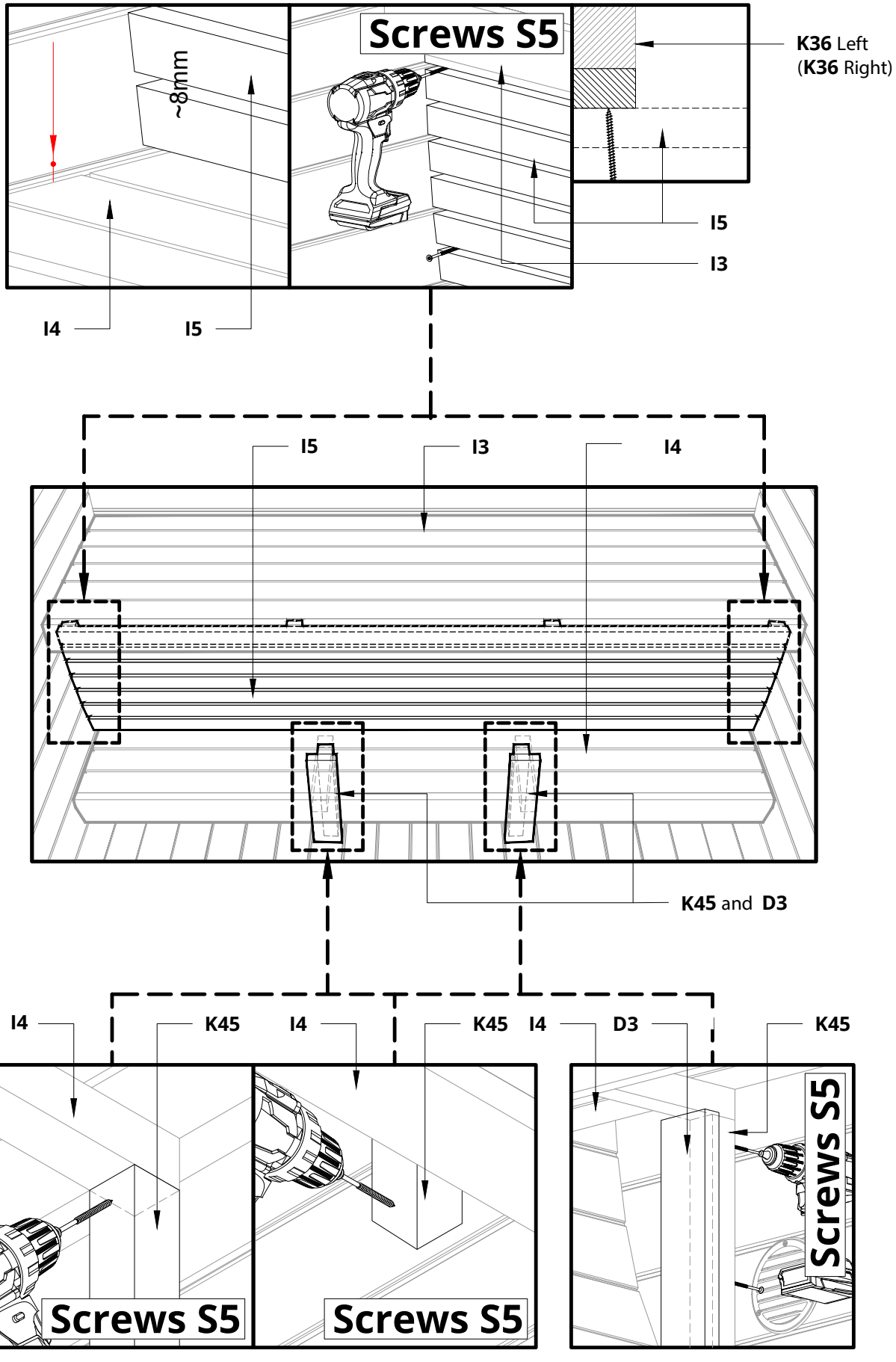
INSTALLATION

Please grind the screw heads.
Install I3 bench and K10 square wood.
Use glue between the square wood K10 and the wall.
Install I4 bench, K45 feet and D3 foot cover boards.
Install the I5 bench skirt.
Drill a 4 mm hole in the square wood before putting the screws.



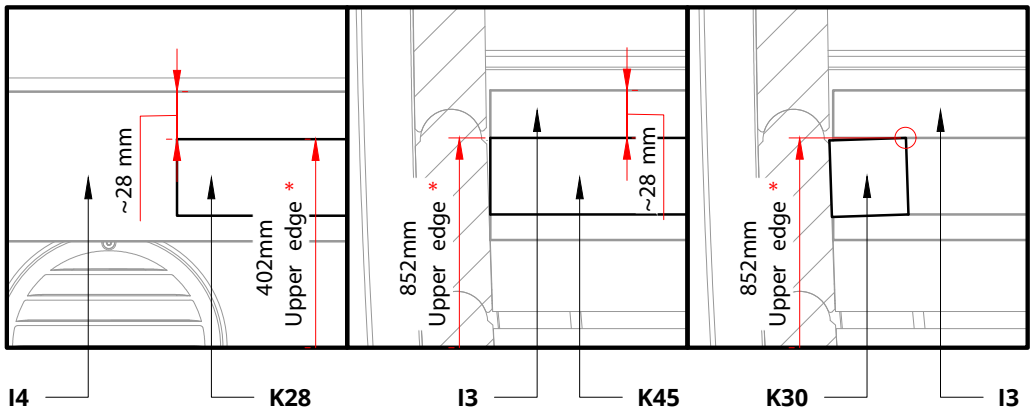
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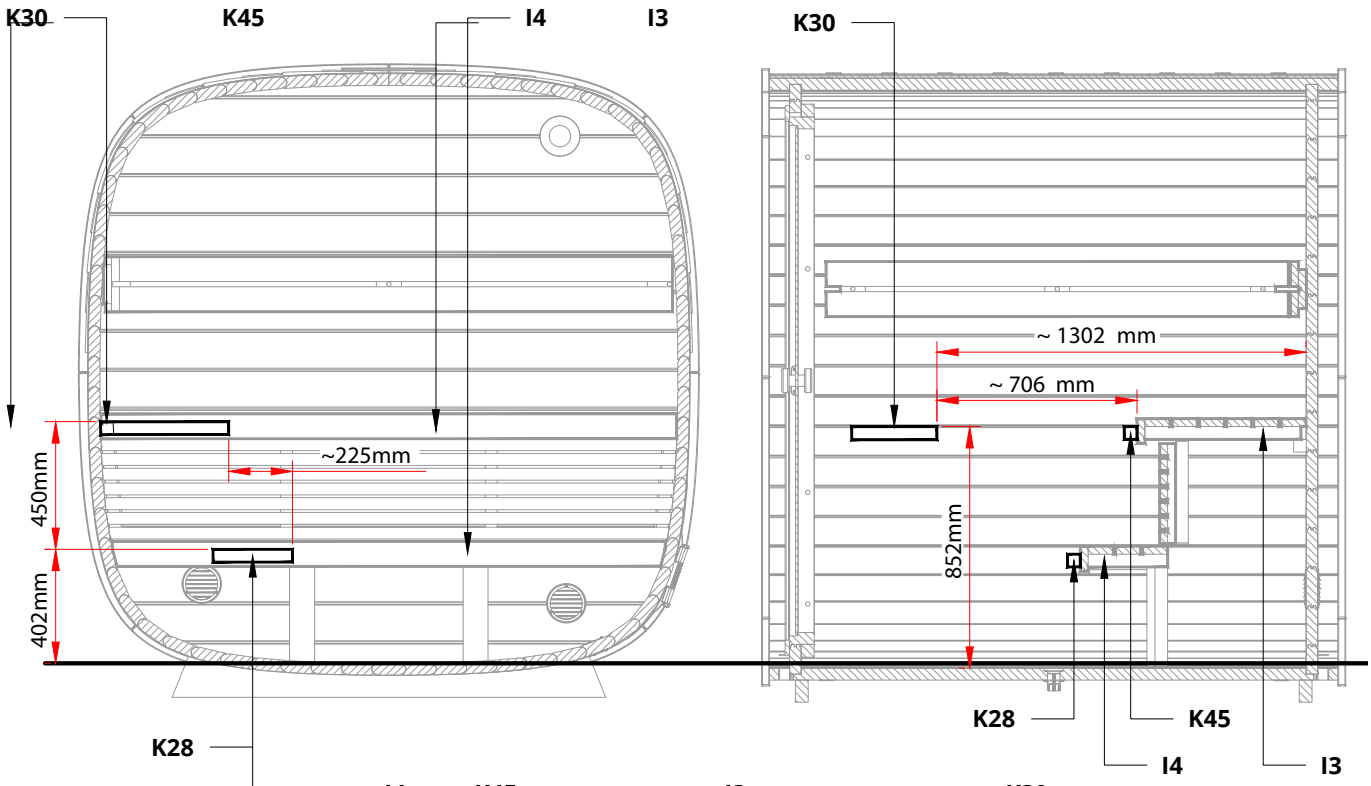
INSTALLATION

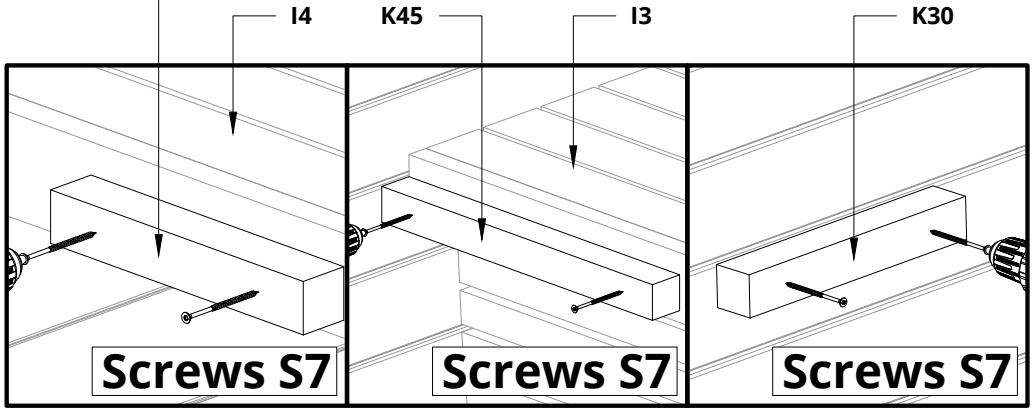


INSTALLATION

Please grind the screw heads.
Height is measured from a straight surface.
Install square wood for the benches.
Use glue between the square wood and the wall.



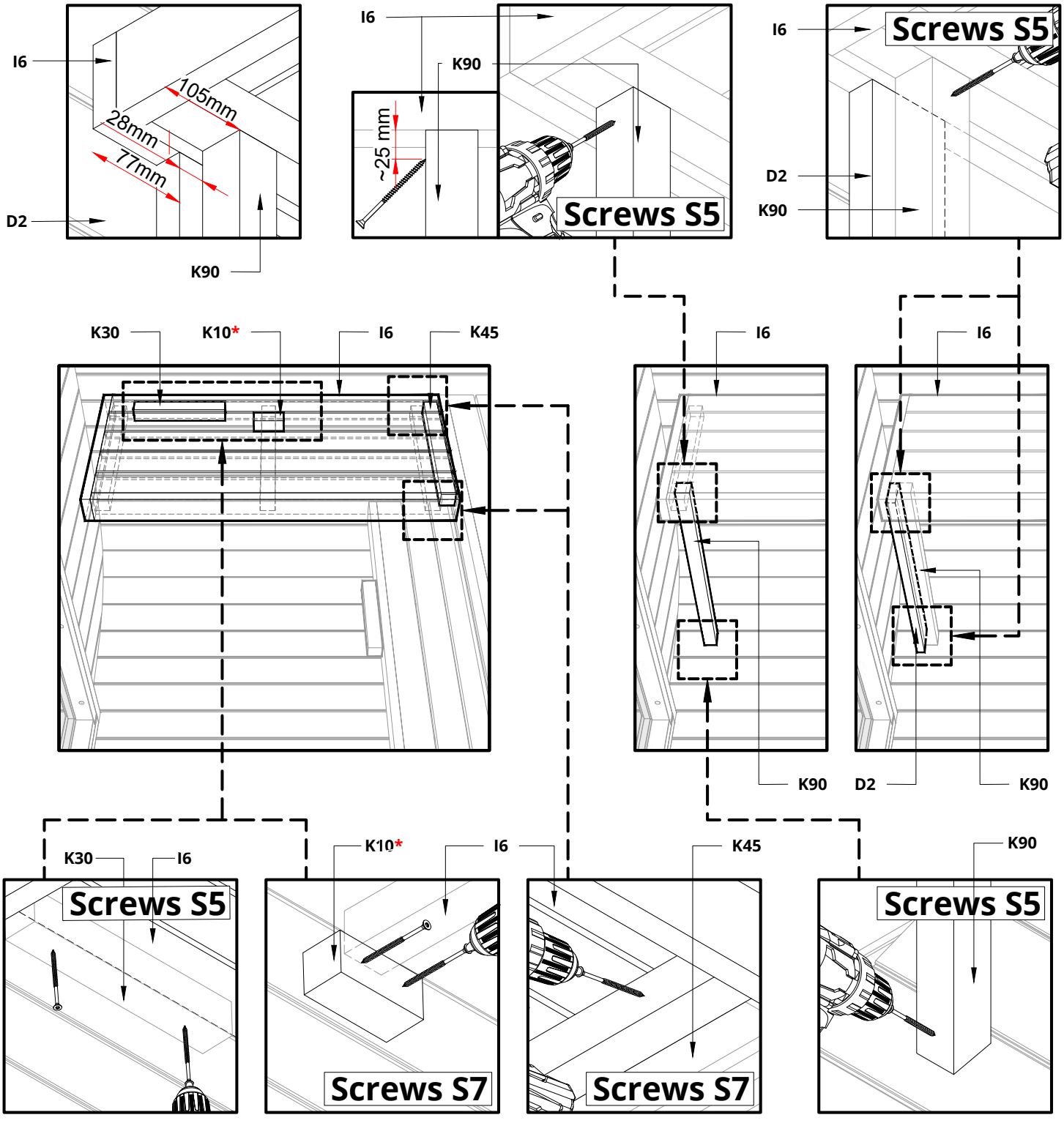




EN

INSTALLATION

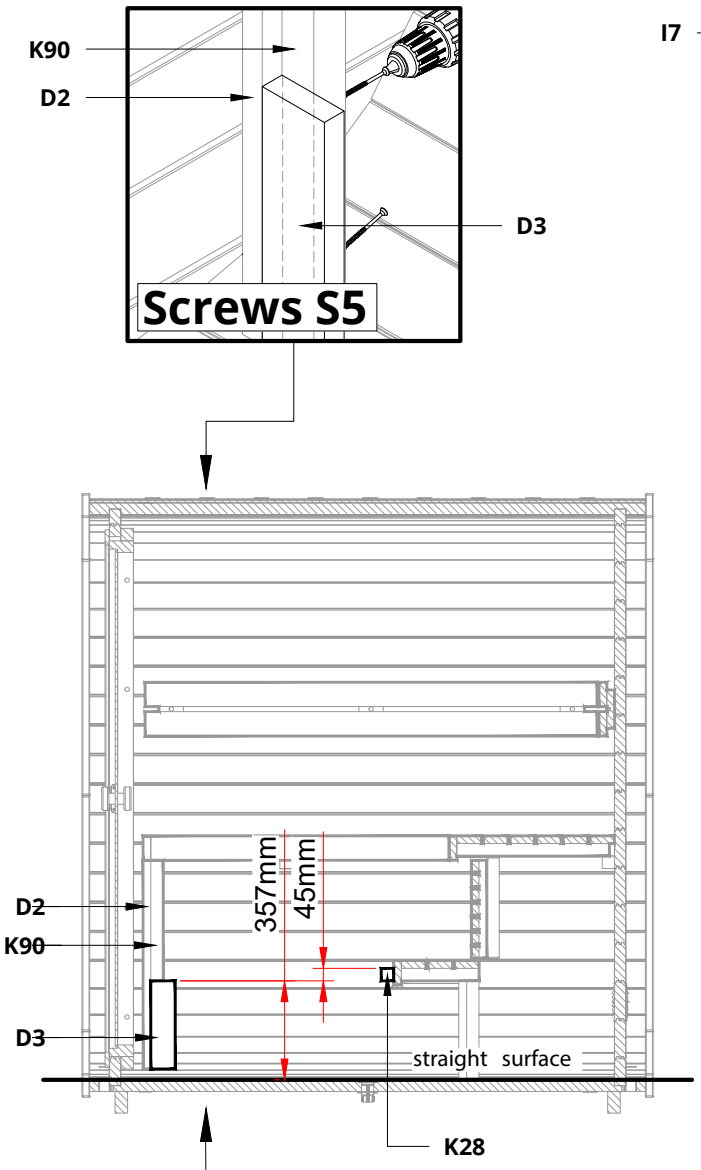
Please grind the screw heads.
Square wood K90 and cover plate D2 are longer, they must be cut to the right size.
Install the I6 bench and some aids to keep the bench level.
Install K10 square wood for the bench.
Use glue between square wood K10 and wall.
Install the K90 workbench foot and panel D2.

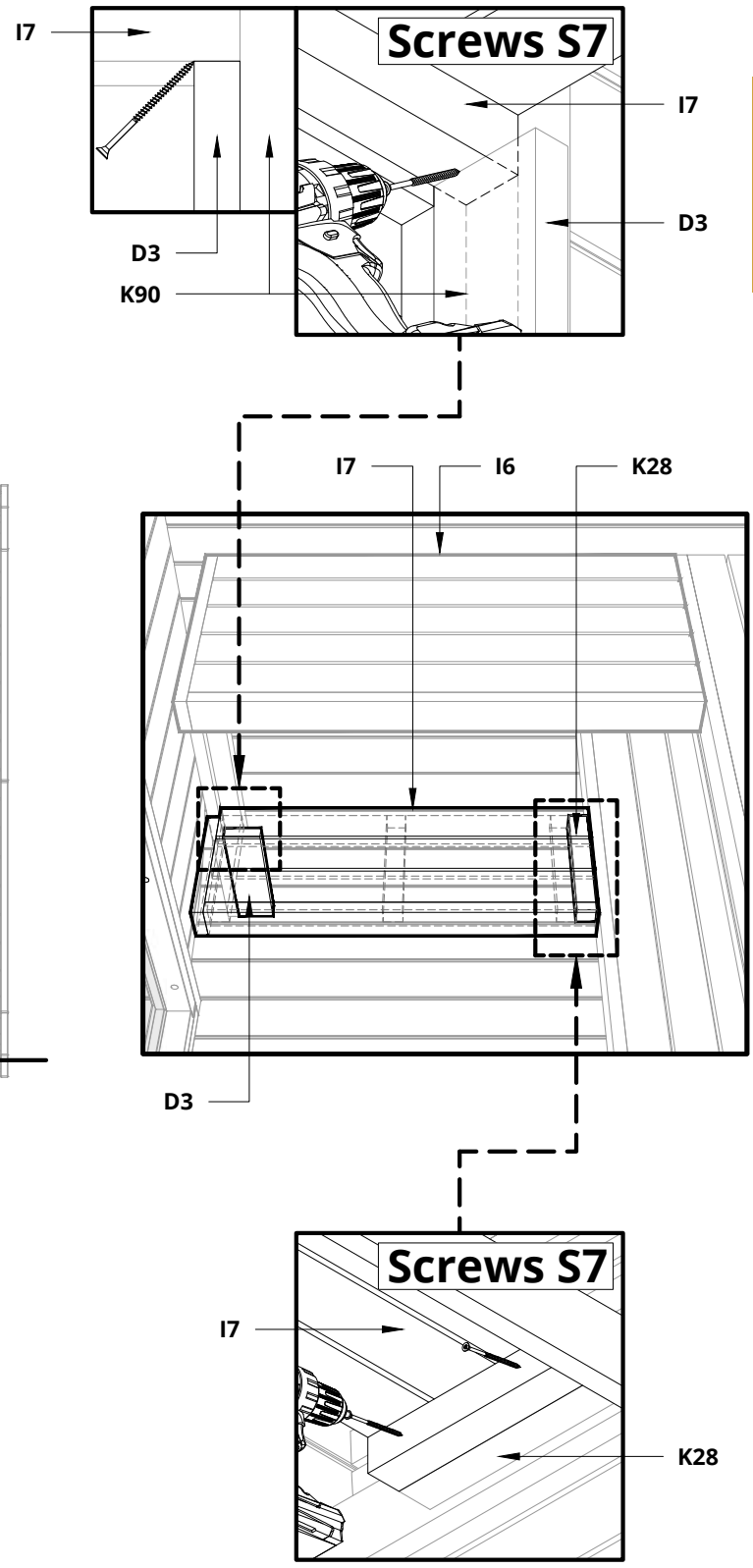


*** Only for 2.0 m Onyxia.**

INSTALLATION

Please grind the screw heads.
Height is measured from a straight surface.
The D3 cover board is longer, it must be cut to size.
Install cover plate D3.
Install the I7 bench and some aids to keep the bench level.

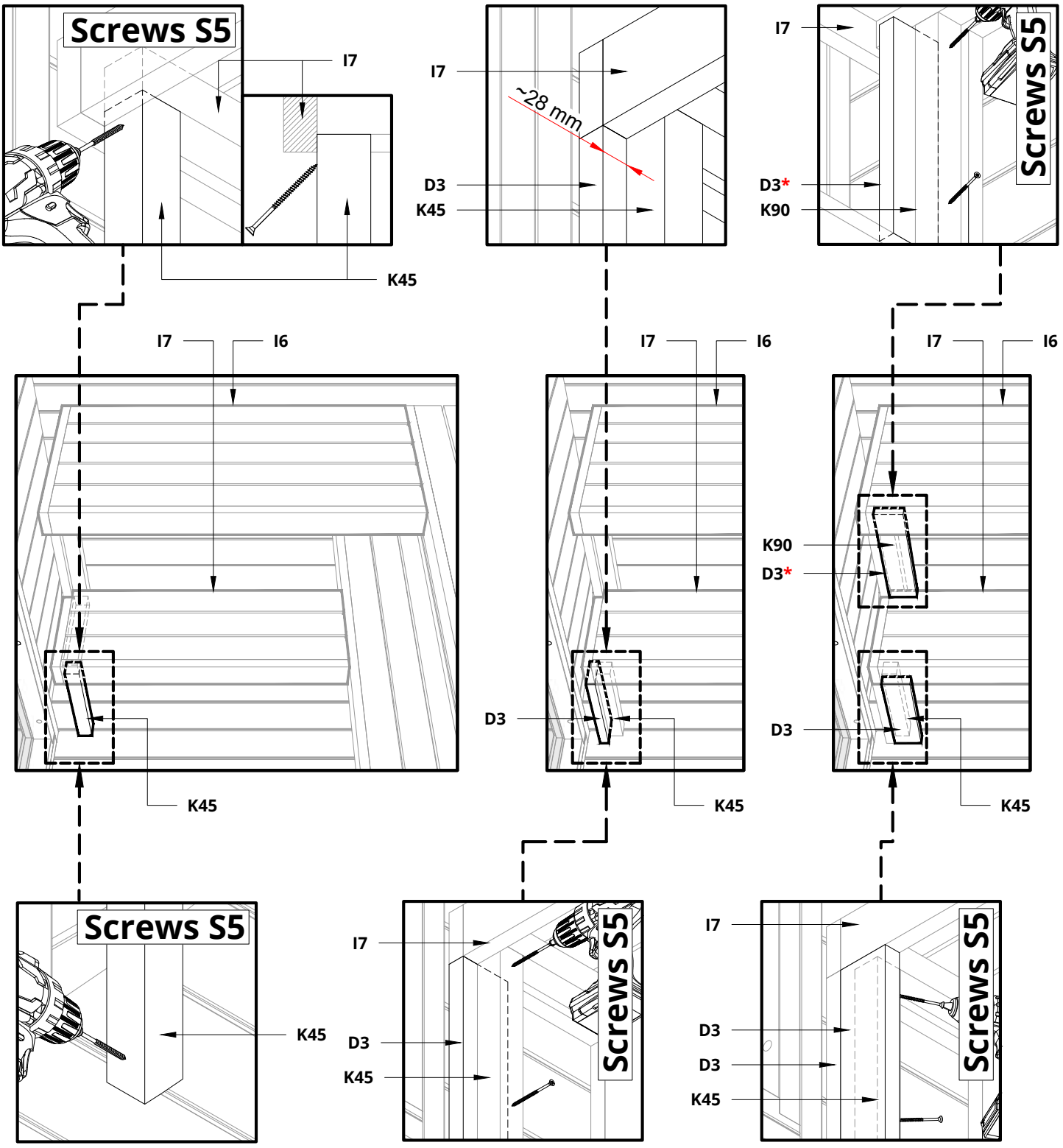




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INSTALLATION

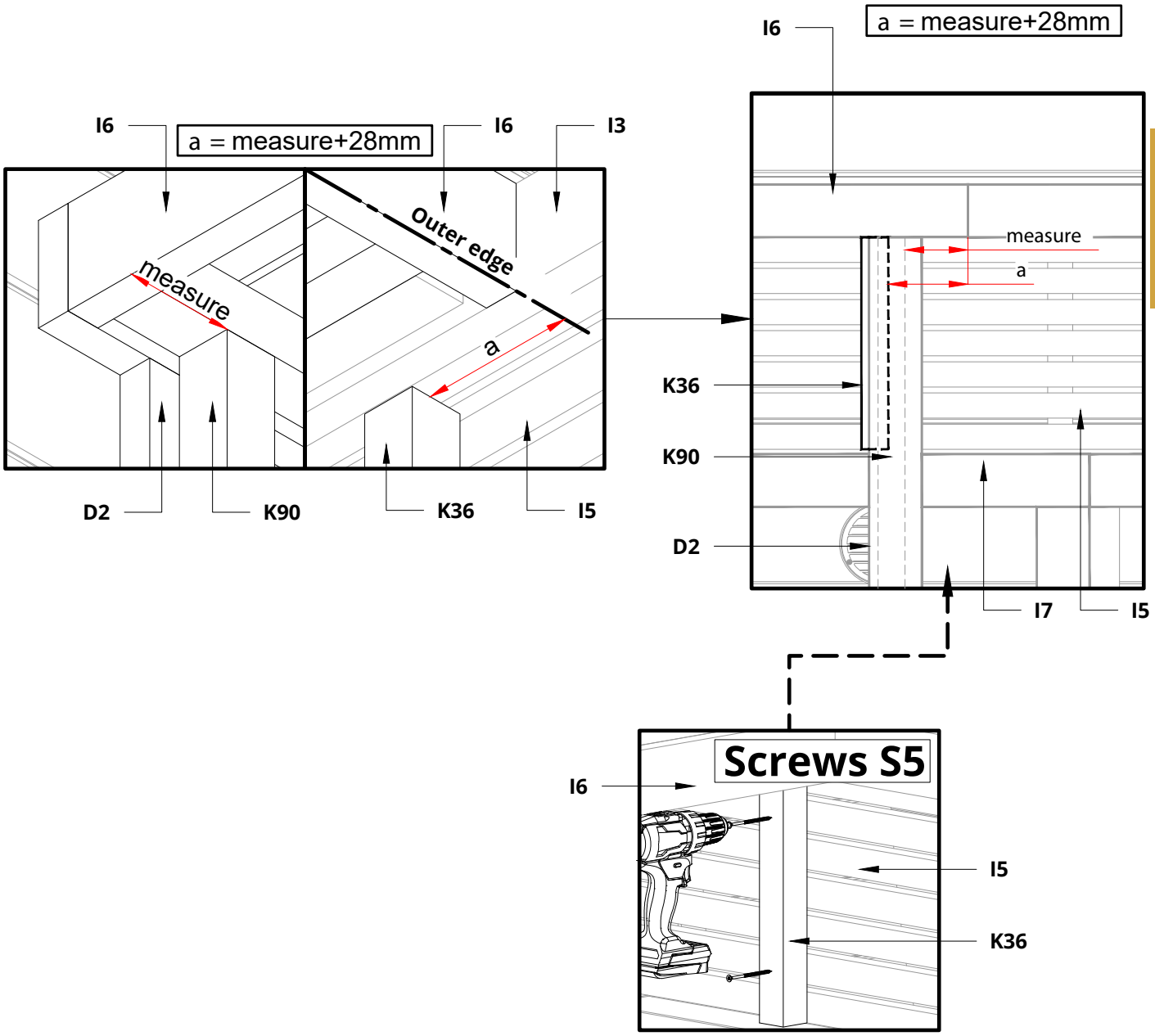
Please grind the screw heads.
Square wood K45 and cover boards D3 are longer, they must be cut to the right size.
Install bench foot K45 and cover boards D3 and D4.
* If a bench skirt has been ordered, skip the D3 installation and continue to the next page.



INSTALLATION

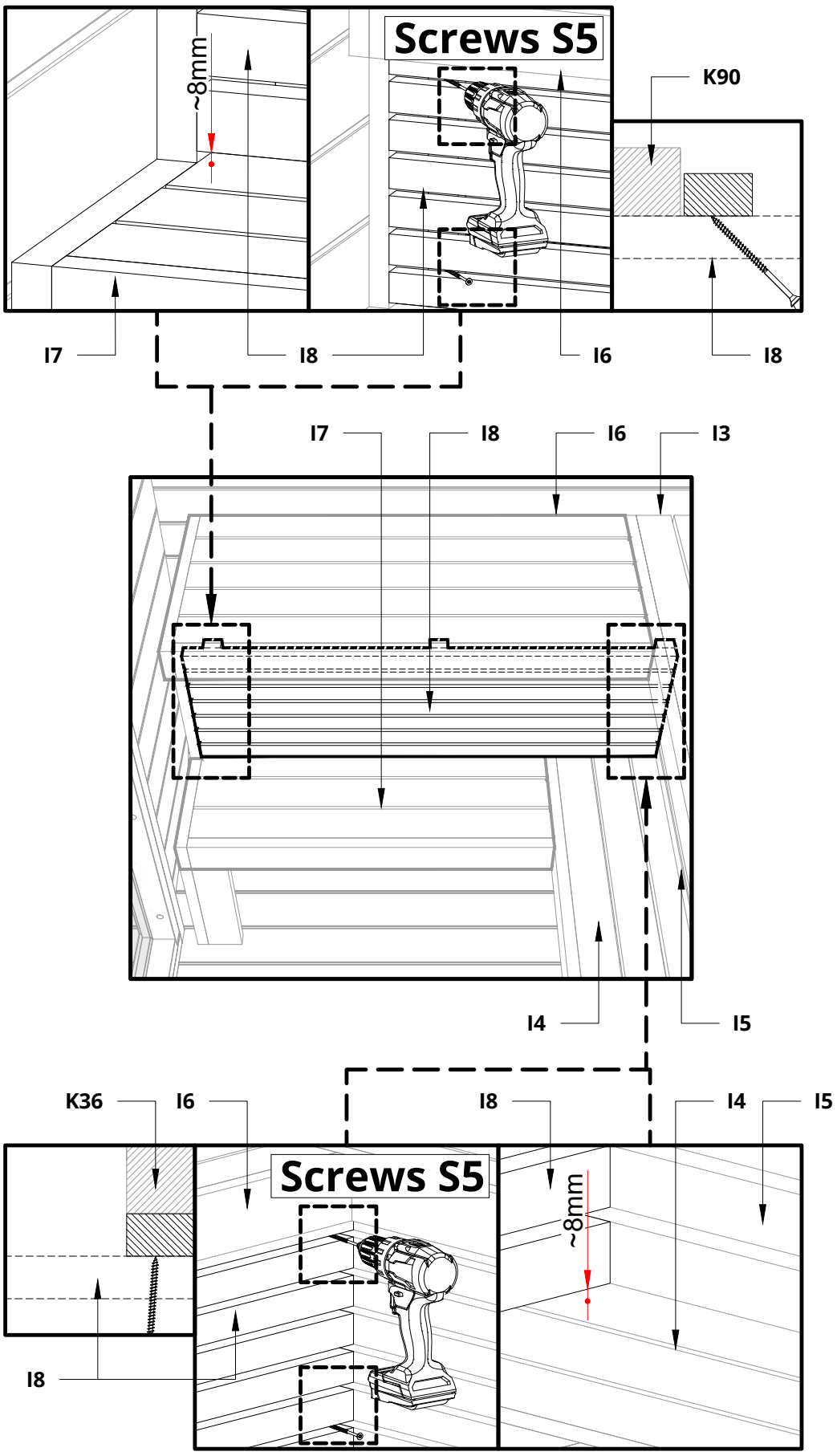
Options

Please grind the screw heads.
Measure and mark the distance for K36 first.
Mount square wood K36 and bench skirt I8.



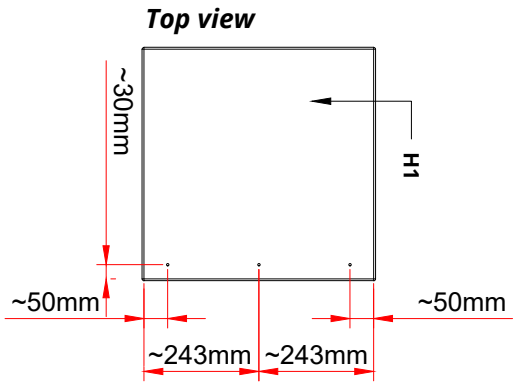
EN

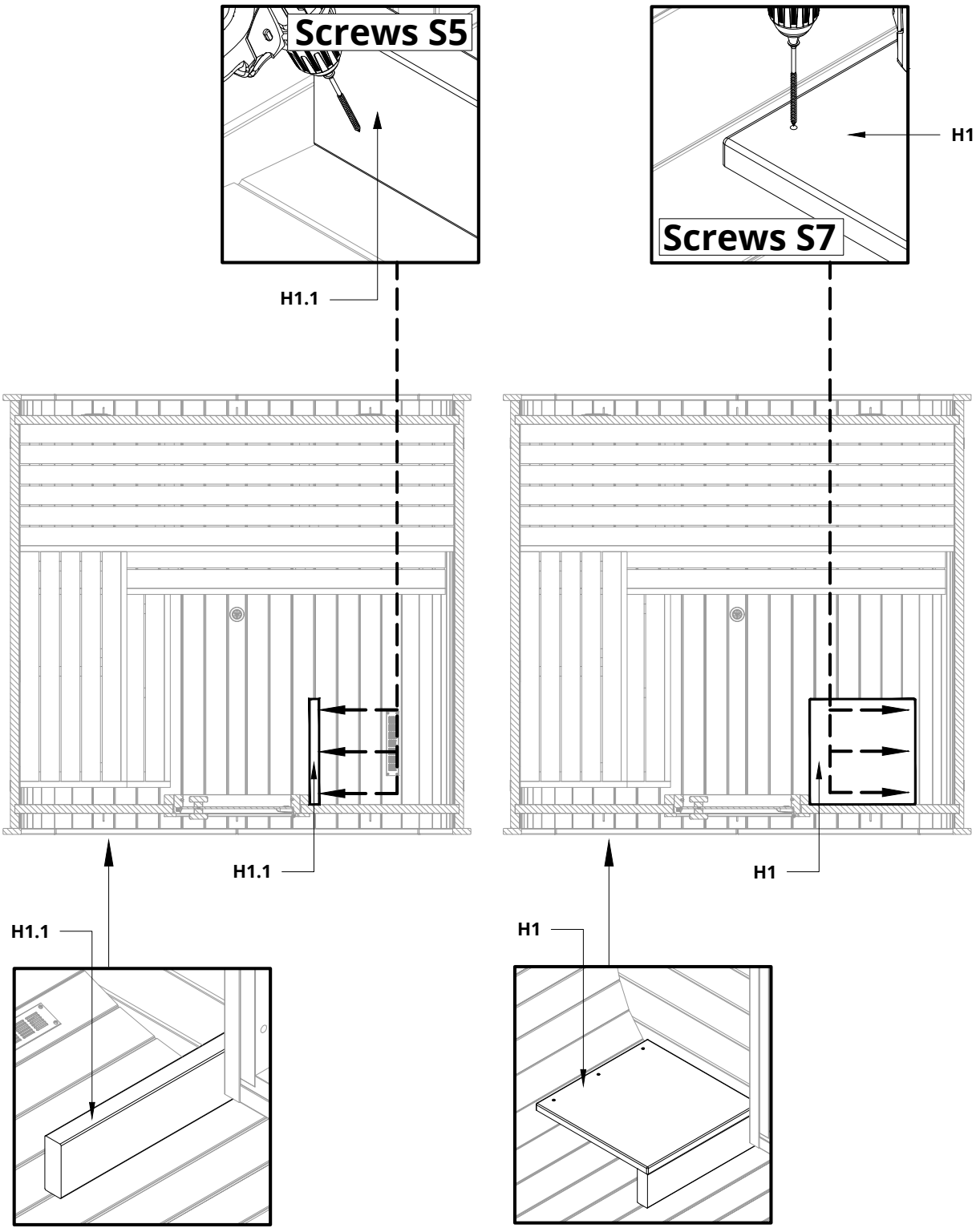
INSTALLATION



INSTALLATION

These steps apply to the thermal protection plate if ordered
Install the H1.1 tab of the H1 heat protection plate.
Drill 5 mm holes in the H1 heat protection plate and install it.
(The location of the holes is shown on the image).

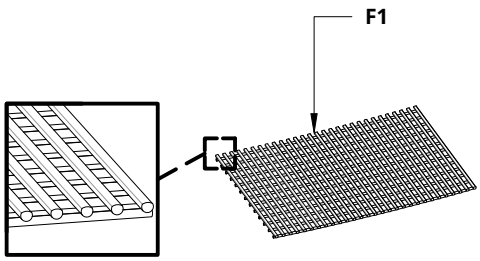


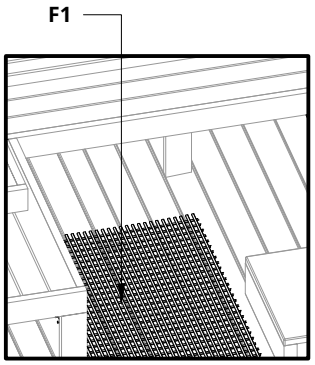


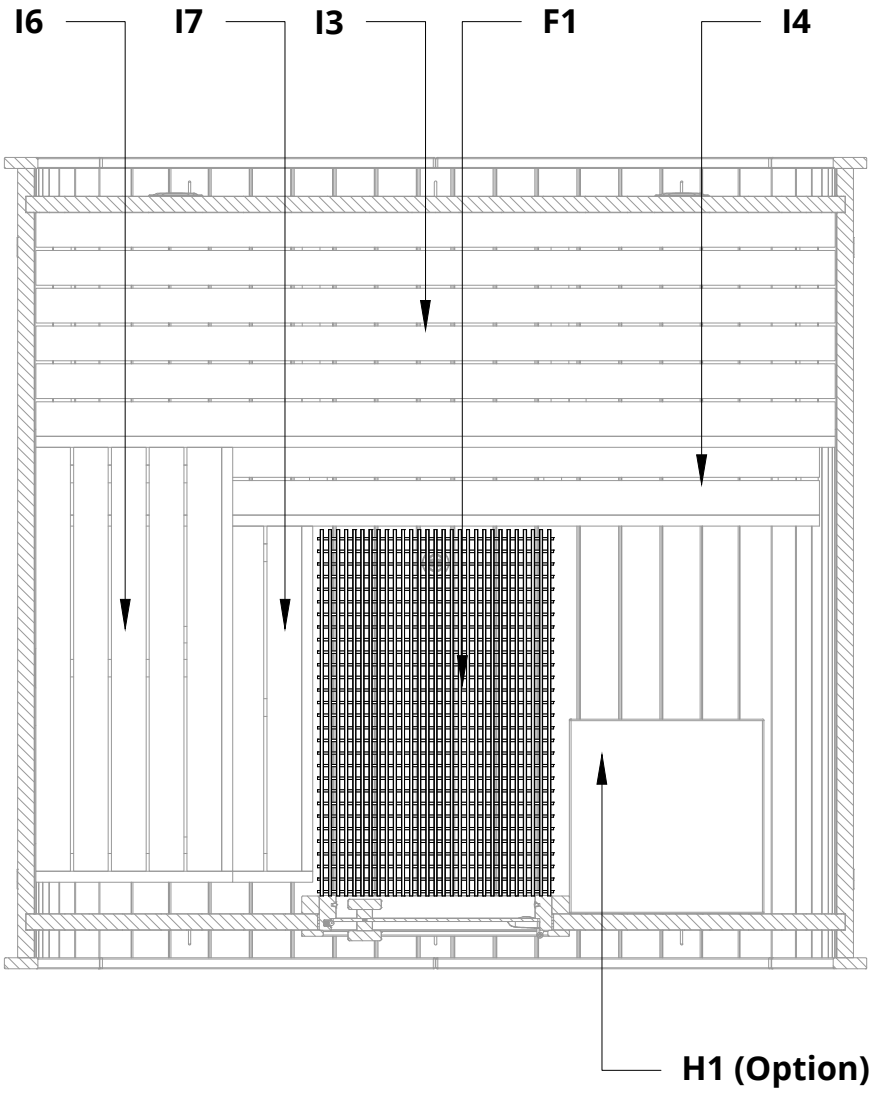
EN

INSTALLATION

Place the F1 floor mat.







MAINTENANCE

To maintain the appearance and durability of your ThermoWood sauna, please follow the maintenance recommendations below:

1. Before using the sauna for the first time, the benches and footrests should be treated with a protective oil to prolong their life. Thereafter, this operation should be carried out once or twice a year.
2. Before using the sauna for the first time and once a year thereafter, the door, door frame, sill and window frame should be cleaned. The floors should be treated with a Teknos Helo Aqua 40 lacquer (special semi-gloss water-based varnish).
3. The exterior surfaces of the sauna are given a first protective coat during production. The second coat should be applied approximately two months after purchase to extend the life of the sauna and preserve its appearance. Use a wood saturator against moisture.
4. Regular visual inspection :
   - Periodically check the condition of the wood as well as fasteners and joints.
   - Check for dirt, mold or signs of wear.
5. Regular cleaning:
   - Clear water rinse: After each exposure to rain or at regular intervals, rinse the surface for dust and light deposits.
   - Thorough Cleaning: Every few months, prepare a solution of warm water and mild detergent.Apply with a soft bristle brush or soft cloth to gently rub the wood. Avoid abrasive or aggressive products.
6. Rinsing and drying:
   - After cleaning, rinse thoroughly to remove all traces of soap.
   - Allow the wood to air dry completely to avoid moisture build-up.
7. Application of protection:
   - To preserve the appearance of ThermoWood, periodic application of a suitable oil or stain is recommended (according to the manufacturer's advice).
   - As a general rule, protection should be renewed every 1 to 2 years.
8. Preventive maintenance :
   - In the event of stubborn stains or mould, take prompt action by spot cleaning.
   - Regularly monitor the condition of the wood over the seasons to anticipate any necessary work.

By following these steps, you will help maintain the beauty and longevity of your ThermoWood sauna.

WARRANTY

The products come with a 24-month guarantee covering material and production faults, starting from the delivery of the sauna to the customer.
The guarantee is valid if the user has read the user manuals and complies with them.
The warranty does not cover characteristic wood defects, such as discolouration, changes, or cracks caused by alternating or excessive humidity, etc.
The warranty does not cover normal wear and tear caused by use of the product or damage caused by incorrect installation or use.
The guarantee does not cover damage caused by thunder or other weather phenomena.
The warranty does not cover damage caused by incorrect installation by the customer.
The guarantee expires if an attempt is made to modify or repair the product independently or if it is not used in accordance with its intended purpose.
The warranty is void if the product is stored in the wrong position or under the wrong conditions.
The guarantee is valid if the buyer informs the seller of the defect within a reasonable period of time (7 days).

HOLL'S

COMFORT DESIGN SAUNAS



Assistance technique - Technical support -
Asistencia técnica - Assistenza tecnica -
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